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HIV Health Services, San Francisco Department of Public Health, together with the San Francisco HIV Health Services Planning Council, is pleased to present this edition of the HIV Health Services Resource Guide for people with HIV/AIDS in San Francisco.

This Guide would not have been possible without the work and commitment of many individuals. Specific acknowledgments are due to Paula Fener, for her design concept and tireless work on the production end; to Linda Dolan for her work on assembling the information; to Christopher W. Gortner for overseeing this project; and to the staff of HIV Health Services for their assistance.

While we have strived to include as many HIV service organizations as possible, other organizations not listed in this Guide provide services to individuals with HIV/AIDS. We apologize in advance for any inadvertent omissions or errors, as addresses, phone numbers, websites and services can change without notice.

We hope this Guide will prove a valuable resource for the community.

Michelle Long
Director, HIV Health Services

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HOW TO USE THIS GUIDE

This guide is created for persons living with HIV in San Francisco and for those who are otherwise affected by HIV. There are several ways to find information in the guide. The first way is to use the Quick Reference Pages (pages 4–19). These pages contain brief contact information in eight different categories: Shelters; Primary Medical Care; ADAP (AIDS Drug Assistance Program) Enrollment Sites; Case Management; Work Entry/Re-Entry; Substance Use Services; Legal, Immigration, Housing Advocacy and Mental Health Services. On the Quick Reference Pages, you will find the names, addresses, and phone numbers of the agencies and the page number for their full listing in the guide, when this exists.

The other way to find information is to use the Index (page 180). This index is organized alphabetically.

We have attempted to include detailed information about each agency, including its hours of operation and times and days of specific activities and events. Please note that this information may have changed since the publication of the Guide; before going to a specific agency, we strongly suggest that you call ahead and confirm the location and availability of services.

To access this Guide electronically via PDF and for occasional updates, please visit: www.sfhivcare.com.

Quick Reference Pages



Shelters

Organization	Address	Phone	Page
Bay Area Women and Children's Center	318 Leavenworth St.	.474-2400	NA
CATS-Redwood Center		.908-0100	52
CATS-A Woman's Place		.487-2140	54
Central City Hospitality House	290 Turk St.	.749-2100	49
Compass Community Services	49 Powell St. 3rd fl	.644-0504	56
Dolores Street Community Services	938 Valencia Street	.282-6209	67
Episcopal Community Services / Next Door	1001 Polk Street	.487-3300	69
Episcopal Sanctuary	201 8th Street	.487-3300	68
Hamilton Family Center	1631 Hayes St.	.665-2354	83
Huckleberry Youth Services	555 Cole Street	.386-9398	86
Larkin Street Youth Center		.1-800-447-8223	96
Riley Center / Rosalie House	3543 18th Street	.552-2943	119
Saint Vincent de Paul-MSC-South	525 5th Street	.597-7960	127

Primary Medical Care

Organization	Address	Phone	Page
American College of Traditional Chinese Medicine	450 Connecticut St.	282-9603	26
Castro-Mission Health Center	3850 17th Street	487-7500	41
Larkin Street Youth Services	1142 Sutter Street	749-6960	96
CPMC-Pacific Campus	2333 Buchanan	600-6000	40
Haight-Ashbury Free Medical Clinic	558 Clayton Street	746-1950	78
Kaiser Permanente HIV Services	2425 Geary Blvd., Rm L140	833-2200	93
Larkin Street Youth Center	1138 Sutter St.	673-0911	96
Lyon-Martin Women Health Services	1748 Market Street, Ste. 201	565-7667	100
Maxine Hall Health Center	1301 Pierce Street	292-1300	102
Mission Neighborhood Health Center	240 Shotwell Street	552-3870	50
Native American Health Center	160 Capp Street	621-8051	108
Northeast Medical Services	1520 Stockton	391-9686	110
Portrero Hill Health Center	1050 Wisconsin Street	648-3022	115
University of California Mt. Zion	1701 Divisadero St., Ste. 500	353-7300	165

Primary Medical Care, cont.

Organization	Address	Phone	Page
Quan Yin Healing Arts Center	455 Valencia Street	.861-4964	118
Saint Anthony Free Medical Clinic	105-107 Golden Gate Ave.	.241-8320	123
Saint Luke's Hospital	3555 Cesar Chavez	.647-8600	NA
Saint Mary's Medical Center	2235 Hayes St. 5th Floor	.750-5733	125
SFGH-Medical Center	1001 Potrero Avenue	.206-8492	138
SFGH-Positive Health Program (Ward 86)	995 Potrero Avenue, Bldg. 80	.206-2400	139
South of Market Health Center	551 Minna Street	.626-2951	151
Southeast Health Center	2401 Keith Street	.715-7000	153
Tenderloin Health	187 Golden Gate Avenue	.437-2900	155
Tom Waddell Health Center	50 Lech Walesa (Ivy) St.	.355-7400	158
UCSF-Mt. Zion Positive Health Practice	1701 Divisadero #500	.353-7300	NA
UCSF-Women's and Children's Specialty Program	400 Parnassus, A429 and A555	.353-2119	164
Veteran's Affairs Medical Center	4150 Clement Street	.750-6902	172

ADAP (AIDS Drug Assistance Program) Enrollment Sites

Organization	Address	Phone	Page
Black Coalition on AIDS	.2800 Third Street	.615-9945	.38
Castro-Mission Health Center	.3850 17th Street	.487-7524	.41
Chinatown Public Health Center	.1490 Mason Street	.705-8508	.NA
City Clinic Annex	.1372 Mission Street	.554-9625	.NA
CPMC-Davies Campus	.Duboce & Divisadero	.565-6045	.NA
Forensic AIDS Project	.798 Brannan Street	.863-8237	.73
Haight Ashbury Free Medical Clinic	.558 Clayton Street	.487-5638	.78
Kaiser Permanente HIV Services	.2425 Geary Blvd., Rm. L140	.202-2200	.93
Lyon-Martin Women's Health Services	.1748 Market St., Ste. 201	.565-7672	.100
Maxine Hall Health Center	.1301 Pierce Street	.292-1300	.102
Mission Neighborhood Health Center	.240 Shotwell Street	.552-3870	.50
Ocean Park Health Center	.1351 24th Avenue	.682-1904	.NA
Potrero Hill Health Center	.1050 Wisconsin Street	.648-3022	.115
Saint Mary's HIV Services	.2235 Hayes Street, 5th Floor	.750-5733	.125
San Francisco AIDS Foundation	.One 6th Street	.487-8000	.132

ADAP (AIDS Drug Assistance Program) Enrollment Sites, cont.

Organization	Address	Phone	Page
SFGH-Bay Area Perinatal AIDS Center	1001 Parnassus, 6th Fl. Rm D33	206-8919	NA
SFGH-Positive Health Program	995 Portrero Avenue	206-2400	139
Silver Avenue Family Health Center	1525 Silver Avenue	715-0315	65
South of Market Health Center	551 Minna Street	626-2951	151
Southeast Health Center	2401 Keith Street	715-4033	153
Tom Waddell Health Center	50 Lech Walesa (Ivy) Street	554-2727	158
UCSF-360 Positive Care Center	400 Parnassus Ave.	353-2119	162

The California AIDS Drug Assistance Program (ADAP) supplies free and low-cost AIDS drugs to any HIV positive person in California who makes under \$50,000 per year and cannot afford AIDS medications. The program was originally designed for people with no health insurance, or for people with health insurance but no prescription coverage. However, it can also help people pay for prescription co-payments if they are insured and their co-payments are a hardship. Free drugs are available to those who make under \$33,400 per year; those with income between \$33,400 and \$50,000 pay on a sliding-scale basis. You must be a California resident and 18 years of age or older. Each enrollment site carries a list of participating pharmacies and a list of the 144 drugs covered.

Case Management

Organization	Address	Phone	Page
Ark of Refuge	1025 Howard Street	.861-6130	.27
Asian/Pacific Islander Wellness Center	730 Polk Street, 4th Floor	.292-3400	.28
Black Coalition on AIDS	2800 Third St.	.615-9945	.38
Glide Foundation	330 Ellis Street	.674-6032	.75
Instituto Familiar de la Raza	2919 Mission Street	.647-4141	.89
Jewish Family and Children's Services	2150 Post Street	.449-1224	.91
Larkin Street Youth Services	1142 Sutter Street	.673-0911	.96
Native American AIDS Project	1540 Market St. #130	.431-6227	.107
San Francisco AIDS Foundation	One 6th Street	.487-8000	.132
Tenderloin Health	255 Golden Gate Avenue	.437-2900	.155
VA Medical Center	401 Third St.	.551-7312	.170-172
Westside Community Services	245 11th Street	.355-0311	.175

• quick reference pages •

Work Entry/Re-Entry

Organization	Address	Phone	Page
California Department of Rehabilitation	301 Howard St. 7th Fl.	.907-7100	.39
Episcopal Community Services Skills Center	705 Natoma Street	.484-3793	.70
Glide Foundation Job Skills Program	330 Ellis Street, Ste. 610	.674-6150	.75
Larkin Street Youth Services	1142 Sutter Street	.673-0911	.96
Positive Resource Center	785 Market St. 10th Fl.	.777-0333	.114
San Francisco AIDS Foundation	One 6th Street	.487-8000	.132
UCSF/AHP-Considering Work Project	1930 Market Street	.476-7842	.160
VAMC-Comprehensive Homeless Center	205 13th Street	.551-7312	.170

• quick reference pages •

Substance Abuse Services-Residential

Organization	Address	Phone	Page
Baker Places	.600 Townsend St. Ste 200E	.682-2080	.30-33
HAFCl-Lodestar House	.1441 Chinook Court, A	.487-5629	.80
HAFCl-Smith/Ryan	.1440 Chinook Court	.487-5622	.81
HAFCl-Western Addition Recovery House	.1440 Chinook Court	.487-5647	.82
Saint Vincent de Paul-Ozanam Center	.1175 Howard Street	.252-5305	.128
Salvation Army-Harbor Light Center	.1275 Harrison Street	.503-3000	.130
Walden House	.890 Hayes	.554-1131	.174

• quick reference pages •

Substance Abuse Services-Outpatient/Counseling

Organization	Address	Phone	Page
Haight-Ashbury Free Clinics, Inc.	1735 Mission St.	746-1940	76-77
Iris Center	333 Valencia Street	864-2364	90
New Leaf Services	103 Hayes	626-7000	109
SFGH-Substance Abuse Services	995 Portrero Avenue	206-8412	142
UCSF-AHP AIDS Substance Abuse Program	1930 Market Street	476-3902	161
Walden House	890 E. Hayes Street	554-1100	174
Westside Community Services	245 11th Street	355-0311	175

Legal/Immigration/Housing Advocacy

Organization	Address	Phone	Page
AIDS Housing Wait List		.554-2690	NA
AIDS Legal Referral Panel	.1663 Mission St., Ste. 500	.701-1200	.23
Bar Association of San Francisco	.1360 Mission St. #201	.573-3130	.34
City and County of San Francisco Rent Board	.25 Van Ness, Ste. 320	.252-4600	NA
Dolores Street Community Services	.938 Valencia Street	.282-6209	.66

• quick reference pages •

Mental Health Services

Organization	Address	Phone	Page
Asian/Pacific Islander Wellness Center	730 Polk Street, 4th Floor	292-3400	28
Center for Special Problems	1700 Jackson Street	292-1500	48
Larkin Street Youth Services	1142 Sutter Street	673-0911	96
Instituto Familiar de la Raza	2919 Mission Street	229-0500	89
Iris Center	333 Valencia Street	864-2364	90
Native American AIDS Project	1540 Market Street, Ste. 130	431-6227	107
New Leaf Services	103 Hayes Street	626-7000	109
SF Community Mental Health Services Access	1380 Howard Street	255-3737	N/A
SFGH-Psychiatric Emergency Services	1001 Potrero Avenue	206-8125	141
UCSF-AIDS Health Project	1930 Market Street	476-3902	160
Westside Community Services	245 11th Street	355-0311	175

TELEPHONE HOT LINE NUMBERS

Organization	Telephone	Hours
Adult Services Program	415-557-5230	24 hours
AIDS/HIV Nightline	415-434-AIDS	5 pm–5 am Monday–Friday; 24 hours on holidays
AIDS Information Hotline	800-822-7422	9 am–5 pm Monday–Friday; 10 am–4 pm Saturday
California HIV/AIDS Information & Referral Hotline	800-FOR-AIDS 800-367-2437	9 am–9 pm Monday–Friday; 10 am–6 pm Saturday, Sunday
California Youth Crisis Line	800-843-5200	24 hours
Child Abuse Hotline	415-558-2650	24 hours
Community United Against Violence (CUAV)	415-333-4357	24 hours
Drug Line	415-362-3400	24 hours
Gay and Lesbian National Hotline	888-843-4564	1 pm–9 pm, Monday–Friday 9 am–2 pm, Saturday
Hepatitis/Liver Disease Helpline	800-223-0179	24 hours
National Domestic Violence Hotline	800-799-7233	24 hours

TELEPHONE HOT LINE NUMBERS

TDD	Translations	Service
415-558-2222 415-557-5950 800-952-5253	Cantonese; Mandarin; Russian Spanish; Tagalog	Crisis line to report Elder Abuse of a physical or financial nature.
415-227-0245	Spanish	Emotional support; information referrals.
None	Spanish	Provides updated HIV/AIDS treatment information and news.
888-225-AIDS 888-225-2437	Spanish; Tagalog; other Filipino dialects	Information on HIV-related subjects, including safe sex, healthcare, mental health, substance use. Phone counseling/ referrals to AIDS service providers in San Francisco and California.
None	Spanish	Phone crisis intervention/counseling and referrals.
415-557-5214	Spanish; Cantonese	To report suspected cases of child abuse or neglect.
None	None	Crisis intervention for GLBT people who have experienced violence.
415-781-2224	Any language through AT&T interpreters	Supportive counseling and information/ referral for people with alcohol or other drug dependencies, as well as for their friends and family.
None	None	Provides telephone and e-mail peer counseling as well as information and resources.
None	Spanish	
800-787-3224	Spanish; others through AT&T Interpreters	Emotional support and referral for victims of domestic violence and spousal abuse.

TELEPHONE HOT LINE NUMBERS

Organization	Telephone	Hours
National HIV/AIDS Hotline	800-342-2437	24 hours 10 am–10 pm Monday–Friday
National Runaway Switchboard	800-621-4000	24 hours
National STI Hotline	800-227-8922	24 hours
Rape, Abuse and Incest National Network Hotline (RAIN)	800-656-4673	24 hours
Relapse Prevention Line	415-834-1144	24 hours
Suicide and Crisis Intervention	415-781-0500	24 hours
WOMAN, Inc. (Women Organized to Make Abuse Nonexistent)	415-864-4722	24 hours
Women Alive	800-554-4876	11 am–6 pm Monday, Wednesday, Friday

TELEPHONE HOT LINE NUMBERS

TDD	Translations	Service
800-243-7889 800-344-7423	Spanish	HIV prevention and referrals.
800-621-0394	Any language through AT&T interpreters	For children and teens who have run away or are in crisis; conference calls to parents; message delivery from runaways to parents; information/referral services; calls to shelters or other agencies to confirm services; free bus fare home for runaways.
800-243-7889	Spanish	Information about sexually transmitted diseases, referrals to clinics, and other hotlines.
None	Spanish	Links network of 800 hotlines nationwide, serving victims of rape, spousal abuse and incest. Callers automatically connected to rape hotline nearest their location, which will provide emotional support and referrals.
415-781-2224	Any language through AT&T interpreters	For people in recovery from drugs and alcohol.
415-781-2224	Any language through AT&T interpreters	Emotional support to people in crisis and to their friends and families.
None	Any language through AT&T interpreters	Crisis line for women dealing with domestic violence, especially Latina women and lesbians.
None	Spanish	Women's HIV hotline, targeting HIV+ and affected women.

Agency Listings



AIDS Emergency Fund

965 Mission Street #630
San Francisco, CA 94103

415-558-6999,
ext. 1 for English,
ext. 2 for Spanish

www.aidsemergencyfund.org

Hours:

10:00 a.m.–12:30 p.m., 1:30–4:00 p.m., Monday–Friday.

Eligibility:

Monthly income of \$1,300.00 or less; diagnosis of disabling HIV or disabling AIDS.

Registration:

The following are needed to apply: a current original letter of diagnosis, current verification of monthly income, picture identification, and documentation of expenses to be paid. Call for more information.

Fees:

Free.

Waiting Period:

- None.
- Applications take up to two weeks to process. To volunteer, call 415-558-6999 ext.4.

Primary Services:

- Offers emergency financial assistance (up to \$600.00 per year).
- Provides assistance for rent, telephone, utilities (not including cable television), medical insurance premiums, and medical expenses not covered by insurance and pre-paid funeral costs. Other health-related costs may be covered by grant; call for information.

Other Services:

- Sponsors the following fundraising events: "Every Penny Counts Day" on Valentine's Day; "Songs from the Heart" and an Annual Awards Dinner in spring honoring individuals and groups for outstanding contributions.
- Publishes a quarterly newsletter, *Heart to Heart*.
- Offers volunteer opportunities including outreach, fundraising and general office assistance.

AIDS Health Care Foundation

“Magic” Johnson, Jr. Clinic

1025 Howard Street
San Francisco, CA 94103

415-552-2814

Fax: 415-552-2909

www.aidshealth.org

Hours:

8:30 a.m.–5:30 p.m., Wednesday and Friday (lunch from 12:00 noon–1:00 p.m.).

Eligibility:

Letter of HIV diagnosis, proof of income, and photo identification, proof of San Francisco residence.

Registration:

Call for intake.

Fees:

- Varies according to service.
- Accepts sliding scale payments, Medi-Cal, and private insurance, Medi-Care and no insurance.

Waiting Period:

- Less than two weeks for new clients.
- Same or next day urgent care appointments available for existing clients.

Primary Services:

Provides HIV adult primary care, including testing and treatment for HIV, tuberculosis, other STDs, as well as adult immunizations for clients.

Other Services:

Offers psychological services for clients; HIV, STD and general health education; and HIV, STD prevention and outreach programs.

Languages:

Spanish.

AIDS Legal Referral Panel

1663 Mission Street, Ste. 500
San Francisco, CA 94103

415-701-1200

Fax: 415-701-1400

www.alrp.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday; answering machine available after hours.

Eligibility:

Individuals with AIDS/HIV and individuals with AIDS/HIV related legal problems.

Registration:

Call for intake interview. Appointments are required.

Fees:

Sliding scale; some services are free.

Waiting Period:

Short or no wait.

Primary Services:

- Provides comprehensive legal services through referrals to a panel of volunteer attorneys to people with AIDS/HIV, including services related to obtaining political asylum and HIV waiver.
- Offers assistance with wills, durable and general powers of attorney; assistance with landlord/tenant disputes including discrimination and family law issues; assistance with employment discrimination and harassment; and assistance with other civil cases (not criminal cases).

Other Services:

- Produces and distributes brochures dealing with the legal rights of people with AIDS/HIV.
- Publishes a legal manual dealing with AIDS/HIV.
- Provides speakers on legal issues involving AIDS/HIV.
- Arranges for legal clinics at AIDS/HIV service providers' offices.
- Offers notarization (Notary) services for persons with AIDS/HIV.

Languages:

Spanish, Tagalog.

AIDS Office

AIDS Drug Assistance Program (ADAP)

**25 Van Ness Avenue #500
San Francisco, CA 94102**

415-554-9168

Toll-Free: **888-311-7632**
Public Health Services Bureau/PHSB

Hours:

7:30 a.m.–3:30 p.m., Monday–Friday (San Francisco ADAP Coordinator).

PHSB hours:

9:30 a.m.–7:00 p.m., Monday–Friday.

9:00 a.m.–5:00 p.m., Saturday.

11:00 a.m.–4:00 p.m., Sunday.

Eligibility:

San Francisco residency; diagnosis of AIDS or HIV infection; valid prescription for one or more of the covered drugs; maximum annual income of \$41,599 for no-cost drugs.

Registration:

Call an eligibility worker or social worker at one of the sites for enrollment. See contact numbers below. Some sites only offer enrollment to established clients or patients.

Fees:

Individuals making over \$41,599 to \$49,999 annually may be required to make a co-payment for drugs. Co-payments are figured on a sliding scale.

Waiting Period:

After approval, program can be used within 48 hours.

Primary Services:

- Provides 144 prescription drugs used to treat AIDS and HIV at little or no cost at pharmacies throughout California.
- Enrollment at many locations throughout San Francisco.
- Drugs covered and enrollment sites are available by calling PHSB at 1-888-311-7632; the San Francisco AIDS Foundation's California HIV/AIDS Hotline at 415-863-2437; or the San Francisco ADAP Coordinator at 415-554-9168.

AIDS Office

San Francisco Department of Public Health

**25 Van Ness Avenue #500
San Francisco, CA 94102**

(415) 554-9000

HIV Health Services: www.sfhivcare.org

HIV Prevention: www.sfhiv.org

Research: www.helpfighthiv.org

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

No eligibility requirements.

Registration:

Not applicable.

Fees:

Free.

Waiting Period:

HIV Health Services does not provide direct services.

Primary Services:

- The HIV Prevention and Research section provides funding for HIV prevention programs across the city, based on the needs identified and prioritized by the HIV Prevention Planning Council, as well as conducts research.
- HIV Health Services section provides funding for HIV primary care and other related services across the San Francisco EMA, based on needs identified and prioritized by the HIV Health Services Planning Council.
- The Epidemiology Section consists of two units: The HIV Surveillance Unit and HIV Seroepidemiology Unit provide HIV statistics, epidemiology, and emerging trends of the San Francisco HIV epidemic.

American College of Traditional Chinese Medicine

ACTCM Community Clinics

450 Connecticut Street
San Francisco, CA 94107

415-282-9603

415-282-7600 Ext. 30

Fax: (415) 282-0856

www.actcm.edu

Hours:

- 450 Connecticut location: 8:30 a.m.–9:00 p.m., Monday–Thursday.
- 9:00 a.m.–5:30 p.m., Friday and Saturday (clinic).

Eligibility:

All individuals seeking health care or health maintenance are welcome at the clinic. Clients must be low income HIV positive residents of San Francisco to be eligible for Ryan White-funded services.

Registration:

Call for appointment.

Fees:

- Workers Compensation, Medi-Cal and other insurance are accepted.
- Sliding scale is available based on monthly gross income.

Waiting Period:

First time appointments take 2 hours; arrive early to fill out forms.

Primary Services:

- Operates a Community Clinic of Traditional Chinese Medicine (e.g. Acupuncture, herbal therapy, nutritional counseling, Tui Na (Chinese medical massage), Qigong, cupping, moxibustion, electro-stimulation).
- Services may also be accessed through Castro Mission Health Center, Maxine Hall Health Center, Mission Neighborhood Health Center and Haight Ashbury Free Medical Clinic.

Languages:

Cantonese, Mandarin, Spanish.

Ark of Refuge, Inc.

1025 Howard Street
San Francisco, CA 94103

415-861.6130—Administration

415-861-1060—Transcending Office

Fax: 415.861.6103

www.arkofrefuge.org

Hours:

Administration: Monday–Friday, 9:00 a.m.–5:00 p.m.

Eligibility:

Depends on the service; call for more information. Clients must be low income HIV positive residents of San Francisco to be eligible for CARE-funded services.

Registration:

Call for appointment.

Fees:

Sliding scale; Medi-Cal accepted. Ryan White-funded program are provided at a discounted rate.

Waiting Period:

Variable. Call for more information.

Primary Service:

- Provides HIV education and prevention services including Mentorship Pilot Program pairing younger gay, bisexual and transgender young African American men with older men to provide healthy role models; the “Transcending” Program provides psychosocial support groups, treatment and AIDS education prevention advocacy, and recreation activities for the Transgender community, as well as medical care services through the “Magic” Johnson Jr. Medical Clinic.
- Offers HIV housing services, including Walker House, Restoration House, Project Independence; City of Oakland hotel/motel voucher management and emergency assistance program; and Young Adult Shelters, providing emergency winter homeless shelters for 8–23 year olds.
- Offers food services, case management.
- Offers primary and HIV treatment care services through the “Magic” Johnson Jr. Medical Clinic, an HIV/AIDS drug-dispensing clinic with supportive care and substance abuse counseling services at Refuge Ministries’ corporate offices in San Francisco.

Other Services:

Offers support and outreach services, including Hands on Heart Ministry; Circle of Love; Jail Ministry; Narcotics Anonymous; Pathways Ministries Support groups.

Asian and Pacific Islander Wellness Center

Community HIV/AIDS Services

**730 Polk Street
San Francisco, CA 94109**

Appointments: **415-292-3400**

Info Line: **415-292-3420 Ext 304**

TDD: **415-292-3410**

Fax: **415-292-3404**

www.apiwellness.org

Hours:

9:30 a.m.–5:30 p.m., Monday–Friday. Free confidential and anonymous Rapid HIV Testing on Wednesdays from 4:00–7:00 p.m. and Fridays from 3:00–6:00 p.m.

Eligibility:

Services open to all Asians, Pacific Islanders, their partners and families. HIV testing services are available to everyone. You must be 25 years old or under for youth programs.

Registration:

An appointment is recommended in order to establish eligibility requirements and for certain HIV services.

Fees:

Free.

Waiting Period:

Rapid HIV test results in about 30 minutes and for regular testing results in 10 days.

Primary Services:

- Offers HIV testing by appointment only, integrated case management, mental health and substance use counseling, client and treatment advocacy, group and individual support to Asian and Pacific Islanders living with HIV/AIDS.
- Also offers youth programs, transgender programs, and MSM programs.

Languages:

Cantonese, Japanese, Mandarin, Vietnamese.

Aurora Dawn Foundation

Marty's Place

1167 Treat Avenue
San Francisco, CA 94110

415-826-5670

Fax: 415-642-9137

www.auroradawnfoundation.org

Hours:

9:00 a.m.—5:00 p.m., seven days a week.

Eligibility:

Men with HIV/AIDS who are homeless or verging on homelessness, regardless of race, religion or sexual orientation; must be clean and sober.

Registration:

Contact Father Richard.

Fees:

Residents pay one-third of their income for room and board.

Waiting Period:

Variable. Call for more information.

Primary Services:

- Provides an eleven-bed, subsidized, long-term home in the Mission District, which offers a community environment for low-income HIV positive men with nowhere else to live.
- Additional services are secured and managed for residents at their request, as circumstances warrant.

Languages:

Japanese, Spanish.

Baker Places, Inc

Acceptance Place

600 Townsend St. Ste. 200E
San Francisco, CA 94103

415-682-2080

www.bakerplaces.org

Hours:

24 hours.

Eligibility:

- San Francisco resident.
- Clean and sober at least 72 hours prior to intake process.

Registration:

Call for application procedure. Clients may be referred by other agencies or self-referred.

Fees:

Sliding scale; no one is turned away for lack of funds.

Waiting Period:

Variable. Call for more information.

Primary Services:

- Provides a 90-day, 12-bed residential substance abuse facility for gay and bisexual men with alcohol and/or drug problems.
- Provides individual and group counseling and recovery support groups with an emphasis on issues specific to gay men with substance abuse problems.
- Works with clients to secure productive daily activity. Residents are referred to clean and sober housing after completion of the program.

Baker Places, Inc

*Assisted Independent Living and
Supported Living Programs*

120 Page Street
San Francisco, CA 94102

415-695-8360

Fax: 415-255-7526

www.bakerplaces.org

Hours:

9:00 a.m.–5:00 p.m. Monday–Friday (office).

Eligibility:

- In need of Assisted Independent Living.
- Must be clean and sober and have successfully completed a substance use treatment program.
- If affected by mental illness, must be referred by a City Mental Health Cluster Coordinator. If accepted into program client must participate in house/individual meetings and share household tasks; must attend 20 hours/week of day program (day treatment, school or paid/volunteer work); must take prescribed medications responsibly; and must see a therapist/day treatment counselor regularly.

Registration:

Contact agency for information.

Fees:

Sliding scale.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates Assisted Independent Living for adults affected by mental illness, AIDS/HIV and/or substance use who wish to live independently. Basic Household is generally for clients who need less support and structure, where clients pay rent directly to the landlords.
- Operates Co-op Household for clients who need more support and structure. Baker Places holds the lease and rent is paid directly to Baker Places. Locations for both programs exist throughout San Francisco.
- Offers Supported Living Residential housing program (both transitional and permanent) for men and women with HIV (and their children) in recovery from substance use problems and HIV positive.
- Provides clinical care coordination, support groups, and case management for residents; and rental subsidies which assist with transition into the community.

Baker Places, Inc

Ferguson Place

600 Townsend St. Ste. 200E
San Francisco, CA 94103

415-922-9104

Fax: 415-922-1427

www.bakerplaces.org

Hours:

24 hours daily (facility); 9:00 a.m.–4:00 p.m., Monday–Friday (intake).

Eligibility:

- Triple diagnosis (substance use, mental health diagnosis and HIV/AIDS).
- Sober for at least 72 hours before treatment.
- Ambulatory and not requiring nursing care.

Registration:

Apply during office hours. May be self-referred or referred by social service professional.

Fees:

30% of income; services provided to those without income.

Waiting Period:

Variable. Contact program for more information.

Primary Services:

Provides up to 90 days residential substance abuse treatment program for HIV-positive men and women in early recovery with concurrent mental health problems. Treatment focuses on the complexities of AIDS/HIV, substance abuse and mental health issues. Service team includes psychiatric and medical and social service agencies; emphasis is placed on continual development of the client's self-esteem, coping mechanisms, interpersonal relationships and community involvement.

Baker Places, Inc

Joe Healy Medical Detox Project

600 Townsend St. Ste 200E
San Francisco, CA 94103

415-864-1515

Fax: 415-864-2086

www.bakerplaces.org

Hours:

Contact agency for information.

Eligibility:

Residents of San Francisco over 18 years of age; admission requires interview and medical screening.

Registration:

Contact agency for information.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- 24-hour facility; 7–21-day stay.
- Provides medically-managed detoxification from alcohol and/or opiates under supervision of Medical Director and 24-hour nursing staff.
- Offers counseling and early recovery education and support, as well as referrals to longer-term treatment and/or housing.

Bar Association of San Francisco

Volunteer Legal Services Program

1360 Mission Street #201
San Francisco, CA 94103

415-573-3130

Toll-Free: 415-885-9306

Fax: 415-575-3132

www.sfbar.org/vlsp/help.html

Hours:

9:00 a.m.–5:00 p.m. Tuesday–Friday.

Eligibility:

Must meet income guidelines. Call for more information.

Registration:

Apply during office hours. May be referred by a social service professional or self-referred.

Fees:

Free.

Waiting Period:

Generally no waiting list.

Primary Services:

- Provides free legal counseling for those who are homeless or seriously at risk for becoming homeless.
- Offers phone counseling during business hours.
- Includes benefits advocacy with focus on benefits related to mental disabilities.

Note: This program handles civil law cases only; no personal injury cases.

Bay Area Addiction Research and Treatment, Inc

1111 Market Street
San Francisco, CA 94103

415-863-3883

www.baartprograms.com

Hours:

6:00 a.m.–2:00 p.m., Monday–Friday.

Eligibility:

- Minimum age of 18 years (or have authorization from Department of Health, or written consent from parent or guardian).
- Have identification documents (such as a driver's license, U.S. Passport or other means of identification).
- Show evidence of addiction to heroin or other opiates through physical or physiological symptoms.

Registration:

Call for information.

Fees:

Call for information.

Waiting Period:

None.

Primary Services:

- Provides buprenorphine for opiate addiction treatment, methadone maintenance and detoxification services, outpatient primary care including comprehensive physical examination and lab work, health monitoring and management, toxicology screening for recovery monitoring, medication, and prescriptions and management.
- Provides drug counseling/psychotherapy, including assessment, evaluation and treatment, for individual, couples, family and groups.
- Offers STD and hepatitis testing; for OraQuick HIV Rapid testing, call for information.
- Offers vocational/educational counseling, case management, self-help modalities education and referral services.

Bay Area Young Positives

701 Oak Street
San Francisco, CA 94117

415-487-1616

Fax: 415-487-1617

www.baypositives.org

Hours:

10:00 a.m.–6:00 p.m., Monday–Friday.

Eligibility:

HIV positive individuals 26 years old and under.

Registration:

Intake required prior to participation in program.

Fees:

Free.

Waiting Period:

Call for an intake appointment.

Primary Services:

- Provides peer-based emotional support, educational workshops, and social events for HIV positive individuals.
- Offers one regularly scheduled support group a week.
- Offers Drop-in Group and acupuncture on Monday night.
- Education and outreach Coordinator is available for HIV treatment advocacy, health education, and risk reduction counseling with our active members.
- Provides on-site HIV testing and counseling.

Other Services:

Offers Speakers Bureau (call for information) and outreach service (linking young people who are at risk for HIV infection to appropriate HIV testing and counseling sites in the Bay Area).

Black Coalition on AIDS, Inc

Brandy Moore Rafiki House

415-615-9945

www.bcoa.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

- Open to all; service focus is African American.
- Clean and sober for at least 72 hours prior to admission and remain so during residence.
- Able to perform activities of independent daily living such as bathing, cleaning, cooking, and walking.

Registration:

Call for an intake interview.

Fees:

- 30% of monthly income.
- Will accept residents who have no income (residents must apply for all eligible public benefits and entitlements upon admission).

Waiting Period:

Variable. Call for more information.

Primary Services:

- Provides a transitional adult group home primarily for low-income HIV positive African Americans.
- Offers up to six months of temporary housing and support services to residents in a clean and sober environment.
- Provides case management, counseling, support groups, social activities, information sessions and volunteer services.

Black Coalition on AIDS, Inc

2800 Third Street
San Francisco, CA 94107-3502
(enter on 24th Street)

415-615-9945

Fax: 415-615-9943

TDD: 415-568-2082

www.bcoa.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday; evening hours for support groups vary.

Eligibility:

Open to all; service focus is primarily gay, bisexual, transgender, African American men.

Registration:

Drop-in or call for an appointment.

Fees:

Free.

Waiting Period:

Variable. Call for more information.

Primary Services:

- Offers comprehensive AIDS/HIV services which include peer counseling; education and risk reduction; transgender case management; and prevention case management.
- Offers support groups for transgender persons, African Americans, HIV Positives, HIV Negatives, drug relapse prevention, and AIDS treatment.
- Serves as an AIDS Drug Assistance Program (*ADAP*) enrollment site.

Other Services:

Offers volunteer opportunities, linkage to AIDS Legal Referral Panel (*ALRP*), referrals to emergency food, clothing and shelter services.

California Department of Rehabilitation

China Basin Office

301 Howard Street, 7th Floor
San Francisco, CA 94105
415-904-7100
Fax: 415-904-5990
www.dor.ca.gov

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Anyone with a physical or mental disability including people with AIDS-related disabilities.

Registration:

Make application, call for information.

Fees:

- Most services are free.
- If this office arranges for services requiring fees, those fees may be covered by other benefits or based on ability to pay.

Waiting Period:

3–5 weeks after application is accepted.

Primary Services:

- Provides vocational counseling and evaluation, and job training and placement to people with disabilities.
- Offers resume development and instruction for interview techniques.
- Provides post-employment services and assists clients in dealing with their employers in order to remove obstacles in the work place.
- Arranges for medical or psychiatric services; provides devices and adaptive equipment to overcome or otherwise reduce the disability.
- Arranges for transportation to the place of employment.
- Provides financial assistance for higher education including tuition, fees and books.
- Provides reader, interpreter (American Sign Language) and note taker services.
- Offers independent living skills instruction.

California Pacific Medical Center

Pacific Campus

2333 Buchanan Street
San Francisco, CA 94120

415-600-6000

Outpatient Psychiatric: 415-600-3247

Inpatient Psychiatric: 415-600 3252

Vision Care: 415-600-3901

Emergency: 415-600-3333

Fax: 415-600-4645

www.cpmc.org

Hours:

- 24 hours daily (emergency).
- 8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Contact agency for information.

Registration:

Walk-in; apply by phone or by physician referral.

Fees:

Vary by service provided; Medicare, Medi-Cal, private insurance accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers case management and other services through the Case Management Program (*CMP*).
- Offers comprehensive health and medical care services, including education, research, counseling (for patients, their families and loved ones), case management, diagnostic procedures, complementary care (alternative medicine), inpatient and outpatient psychiatric care, physical rehabilitation, vision care, and outpatient IV therapy and HIV/AIDS care.

Other Services:

- Offers anonymous and confidential HIV testing; an MD order is required to receive these tests.
- STD testing and treatment.

Languages:

Interpreters available. Contact agency for more information.

Note: *The Pacific Campus of CPMC is the former Pacific Presbyterian Hospital.*

Castro-Mission Health Center

3850 17th Street
San Francisco, CA 94114

415-487-7500

Public Health Nursing: 415-487-7550

HIV Testing: 415-502-8373 (502-TEST)

www.sfdph.org/dph/comupg/oservices/medSvs/hlthCtrs/CastroMissionHlthCtr.asp

Hours:

- Confidential Testing: 7:45 a.m.–12:00 noon and 12:45–5:00 p.m., Monday–Friday).
- Anonymous Testing (offered by AIDS Health Project): 5:45–8:45 p.m. Wednesday and 8:45–11:45 a.m. Saturday, by appointment only; call 415-502-TEST.

Eligibility:

San Francisco resident.

Registration:

Apply by phone. Appointment is required for clinics.

Fees:

Varies with service; sliding scale. Medi-Cal, Medicare, and private insurance accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides comprehensive outpatient AIDS treatment services.
- Provides comprehensive primary and preventive health care services including a dedicated children's clinic, a teen clinic, and a family planning clinic.
- Offers immunizations and flu shots; screenings for colo-rectal cancer, hepatitis, tuberculosis, and hypertension.
- Provides Public Health nurses for home visits and health education.
- Offers the Dimensions Program for lesbian, gay, bisexual, transgender and questioning individuals 12–25 years of age, providing primary health care, individual counseling, case management and health education.
- Offers the HIV Anonymous Testing Program under the direction of the AIDS Health Project.
- Serves as an enrollment site for the AIDS Drug Assistance Program (ADAP).
- Provides sexually transmitted disease (STD) testing and treatment (for oral gonorrhea and chlamydia testing only. Other STD testing is referred to the City Clinic).
- Provides pap smears and breast examinations.

Catholic Charities of the Archdiocese of San Francisco (CCASF)

2255 Hayes Street
San Francisco, CA 94117
415-592-9200
www.cccyo.org

Hours:

9:00 a.m.–5:00 p.m. Monday–Friday.

Eligibility:

Varies with program. Call for more information.

Registration:

Contact agency for more information.

Fees:

Contact agency for more information.

Waiting Period:

Contact agency for more information.

Primary Services:

- Provides comprehensive services in San Francisco, Marin and San Mateo Counties to seniors, youth, homeless families and individuals, those at risk of homelessness, single parents, immigrants and refugees and people living with AIDS/HIV.
- See separate listings for additional information.

Other Services:

- Offers speakers for community groups. Speakers give presentations on Catholic Charities and its services.
- Publishes a quarterly newsletter.

Catholic Charities of the Archdiocese of San Francisco

Derek Silva Community

20 Franklin Street
San Francisco, CA 94102-6007

415-553-8700

Fax: 415-575-3729

www.cccyo.org

Hours:

- 24 hours daily (residential facility).
- 9:00 a.m.–5:00 p.m., Monday–Friday (administration).

Eligibility:

- Very low income.
- San Francisco resident with disabling HIV or AIDS.
- Able to live independently.

Registration:

- Intake applications are taken by Housing Wait List (*HWL*).
- Call 415-554-2690 for intake information.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a sixty-five bed residential facility consisting of apartments equipped with individual kitchens and bathrooms for homeless or very low-income individuals with disabling HIV or AIDS who are able to function independently or with a minimum of care.
- Services for residents include case management, social and resident-coordinated recreational activities.

Catholic Charities of the Archdiocese of San Francisco

Guerrero House

899 Guerrero Street
San Francisco, CA 94110

415-550-4478

Fax: 415-550-4481

www.cccyo.org

Hours:

- 9:00 a.m.–5:00 p.m., Monday–Friday (office).
- 6:30–8:00 p.m., 1st and 3rd Tuesday of each month (intake).

Eligibility:

- Homeless individuals between 18 and 23 years of age.
- Priority placement for HIV positive.
- Residents without a high school diploma are required to take classes and/or the GED test.
- Other residents are encouraged to seek additional education.
- Residents must participate in eight hours of community service per month.
- Residents are required to save an additional 30 percent of income in a bank account.

Registration:

Drop-in Tuesday night from 6:30–8:00 p.m.

Fees:

Free to persons with no income; or 30 percent of income (maximum of \$200.00) for program fees.

Waiting Period:

Wait period averages 1 to 3 months.

Primary Services:

- Operates a 20-bed transitional housing facility for homeless young adults.
- Provides long-term services aimed at helping residents become self-sufficient, including an on-site job developer who assists with enrolling in vocational training and obtaining entry level positions.
- Provides support groups and referrals to service providers to address addiction and other psycho-social issues.

Catholic Charities of the Archdiocese of San Francisco

Leland House

141 Leland Avenue
San Francisco, CA 94134

415-405-2000

Intake: 415-405-2063

www.cccyo.org

Hours:

24 hour residential facility.

Eligibility:

Low-income adult with disabling HIV or AIDS.

Registration:

Intake applications are taken by Housing Waitlist program (*HWL*); call 415-554-2690 for intake.

Fees:

30% of Adjusted Gross Income.

Waiting Period:

Contingent on position on HWL list. An in-house wait list is maintained for 10 beds which are designated for end-stage AIDS care residents.

Primary Services:

- Operates a 45-bed residential care facility for low-income San Francisco residents with disabling HIV or AIDS. Services include on-site attendant services, case management, money management, nutritional counseling, full meal program, medication management, substance abuse counseling, peer support and recreational activities.
- Provides 10 beds for end-stage AIDS care.

Catholic Charities of the Archdiocese of San Francisco

Peter Claver Community

1340 Golden Gate Avenue
San Francisco, CA 94115

415-749-3800

www.cccyo.org

Hours:

- 24 hours daily.
- Office: 9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Low-income homeless adults with disabling HIV; services targeted to recovering substance users and individuals with mental health issues.

Registration:

Intake applications are taken by Housing Waitlist program (*HWL*); call 415-554-2690 for intake information.

Fees:

Rental fees are 33% of client's income.

Waiting Period:

There is a waiting list. Contact agency for more information.

Primary Services:

- Provides a 32-bed residential program for homeless individuals with disabling HIV or AIDS.
- Offers permanent housing with: case management; money management; RN/attendant care; medication management; food program (3 meals a day); and social and recreational activities.

Catholic Charities of the Archdiocese of San Francisco

*Rita da Cascia Program/Positive MATCH
(HIV positive mothers and their children)*

415-202-0934

Program Coordinator: **415-202-0935**

Fax: **415-202-0930**

www.ccasf.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

- Homeless and marginally housed mothers with HIV disease, and their children who are residents of San Francisco County and have very low income.
- Children with HIV are independently eligible for case management services.

Registration:

- Applicants for permanent housing are drawn from the Section 8 waiting list management by the San Francisco Housing Authority.
- Contact the program for more information.

Fees:

No fees for non-housing services; 30% of adjusted gross income for rent at permanent housing facility.

Waiting Period:

There is a waiting list. Contact agency for more information.

Primary Services:

- Provides comprehensive services for homeless and marginally housed children and mothers living with HIV. Services include intensive home-based case management, peer and treatment advocacy, educational workshops, weekly support groups for children and mothers and a family activities program.
- Offers a continuum of services including case management and supportive services for relative caregivers through collaborative partner Edgewood Children and Family Services.
- Provides specialized services for children living with HIV.
- Provides permanent housing in independent multi-bedroom units with on-site services.

Center for Special Problems

HIV Mental Health Case Management Program

1700 Jackson Street
San Francisco, CA 94109

415-292-1500

Fax: 415-292-2030

TDD: 415-292-1511

Hours:

- 8:00 a.m.–8:30 p.m., Monday, Wednesday.
- 8:00 a.m.–5:00 p.m., Tuesday and Friday.
- 8:00 a.m.–7:30 p.m., Thursday.

Eligibility:

HIV positive San Francisco residents who meet specific program criteria.

Registration:

Individuals interested in the HIV Mental Health Case Management can call the Duty Officer, Monday–Friday from 9:30 a.m.–4:30 p.m. at 415-292-1500.

Fees:

- Free to those who are uninsured.
- Medi-Cal accepted.

Waiting Period:

Varies by program; contact agency for more information.

Primary Services:

- Provides specialized mental health services for San Francisco adults on an outpatient basis through the San Francisco Department of Public Health, Community Behavioral Services.
- Provides group therapy as well as psychiatric services to individuals with mental health issues through the HIV Mental Health Case Management Program.
- Provides an Alcoholic Anonymous meeting each Wednesday at 7:00 p.m. (open to all).

Central City Hospitality House

Tenderloin Self-Help Center

290 Turk Street
San Francisco, CA 94102

415-749-2100

Fax: 415-749-2136

www.hospitalityhouse.org

Hours:

- 7:00–11:00 a.m., 12:00 noon–7:00 p.m., Monday, Wednesday and Friday.
- 7:00 a.m.–7:00 p.m., Tuesday and Thursday.

Eligibility:

Anyone.

Registration:

Walk-in.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides services for the immediate needs of homeless persons.
- Provides case management for other long-term services.
- Provides clothing vouchers; food vouchers; telephone facilities; bathroom facilities; support groups and other services.

Clínica Esperanza

Mission Neighborhood Health Center

240 Shotwell Street
San Francisco, CA 94110

415-552-3870

Fax: 415-863-6384

www.mnhc.org

Hours:

- 12:30 p.m.–8:30 p.m., Tuesday–Thursday.
- 9:00 a.m.–6:00 p.m., Mondays and Fridays.

Eligibility:

Must meet income guidelines and verify San Francisco residence.

Registration:

Apply by phone. Registration is necessary; bring proof of income, proof of current address, and insurance information.

Fees:

Sliding scale; Medi-Cal, Medicare, private insurance accepted. HIV testing is free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides comprehensive outpatient medical services.
- Provides social services for homeless individuals.
- Provides psychosocial support, health education, treatment adherence support, and nutritional counseling.

Coming Home Hospice Residence

115 Diamond Street
San Francisco, CA 94114

415-861-1110

Fax: 415-861-5783

www.cpmc.org/services/chh/

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday (for intake).

Eligibility:

Diagnosis of AIDS, cancer or other terminal illness that requires 24-hour supervision and intermittent skilled care; all referrals welcome. See website for admission procedure checklist.

Registration:

Call intake office for information.

Fees:

\$150 per day. If the resident is unable to pay, a daily rate is negotiated with the Director at Coming Home Hospice prior to admission. Medical services are charged to the resident's third party payer source. The resident is responsible for the portion of the bill that the third party payer source does not pay.

Waiting Period:

Varies. Contact agency for more information.

Primary Services:

Provides a 15-bed congregate living health facility for individuals with AIDS, cancer or other terminal illness. Services include 24-hour care and support through registered nurses, licensed vocational nurses, attendants, chaplains, social workers and volunteers; meals, laundry services and recreation therapy.

Community Awareness and Treatment Services, Inc

Redwood Center

415-908-0100

www.careforthehomeless.org

Hours:

- 24 hours daily.
- Office hours are 8:00 a.m.– 4:00 p.m. Monday–Friday.

Eligibility:

Men, 18 years of age or older.

Registration:

Call or drop-in.

Fees:

30% of income for transitional program; overnight shelter is free.

Waiting Period:

Varies. Contact agency for more information.

Primary Services:

- Provides transitional housing facility for men with special needs due to mental health issues, substance abuse and/or HIV-related issues.
- Offers psychological support including on-site psychiatric assessment and evaluation.
- Offers emergency overnight shelter on a limited basis.

Community Awareness and Treatment Services, Inc

Mobile Assistance Patrol

1446 Market Street
San Francisco, CA 94102

415-431-7400

Business Phone: 415-241-1189

Fax: 415-553-3939

Hours:

- 24 hours (service hours).
- Office Hours: 8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Anyone over 18 years of age who is homeless, has substance use issues and is ambulatory.

Registration:

Call for service; patrols pick up persons who appear to be intoxicated and in need of homeless services. Transportation for detox and shelter clients is arranged by the facility staff.

Fees:

None.

Waiting Period:

None.

Primary Services:

- Provides van pick-up and transportation of those who are alcohol intoxicated and homeless persons to appropriate detoxification or shelter facilities.
- Provides outreach referral services to the chronically homeless.
- Provides limited transportation for program clients to social services, medical, legal, and other essential services.

Community Awareness and Treatment Services, Inc

A Woman's Place

415-487-2140

Fax: 415-487-2142

www.careforthehomeless.org

Hours:

- 24 hours, daily.
- Office hours 8:00 a.m.–4:00 p.m., Monday–Friday.

Eligibility:

Single women 18 years of age or older.

Registration:

Call or drop-in.

Fees:

Emergency shelter is free; transitional shelter fees are based upon ability to pay.

Waiting Period:

Contact program for information.

Primary Services:

- Provides emergency and transitional shelter for homeless women.
- Provides beds that are designated for HIV positive women and beds for women with a dual diagnosis of substance addiction and a mental or emotional condition.
- Provides on-site psychiatric assessment and evaluation.
- Provides transitional shelter residents with case management, medication monitoring, counseling (including substance abuse counseling), and support group counseling.
- Serves as an application agency for the San Francisco Shelter Plus Care Program which is a federally funded rental assistance program for homeless individuals and families.

Community United Against Violence

**170-A Capp Street
San Francisco, CA 94110**

24-hour crisis line: **415-333-4357**

Main Reception: **415-777-5500**

Fax: **415-777-5565**

www.cuav.org

Hours:

- Office Hours 10:00 a.m.–6:00 p.m., Monday–Friday.
- Walk-in hours 11:00 a.m.–1:00 p.m., Monday, Wednesday, Friday.

Eligibility:

- Services are geared towards gay, lesbian, bisexual, transgender, queer and questioning persons.
- The crisis-line is primarily for individuals who have experienced violence directed at gay men, lesbians, transgenders, and bisexuals.
- For same-sex domestic violence services: gay men, bisexuals, lesbians and transgenders who have been battered by their partners.
- For youth speakers bureau: gay, lesbian, bisexual, transgender 23 years of age or younger.
- For youth employment: gay, lesbian, bisexual, transgender youth to 17 years of age, and a San Francisco resident.

Registration:

Varies. Contact agency for more information.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Addresses issues and advocates for prevention of violence that is directed at lesbian, gay, bisexual, transgender, queer and questioning persons.
- Provides services to gay men, bisexuals, lesbians and transgender persons who have been battered by their partners.
- Provides crisis intervention, short-term counseling, and assistance with the criminal justice system, support groups, and a 24-hour crisis line.

Compass Community Services

49 Powell Street 3rd Floor
San Francisco, CA 94102

415-644-0504

Fax: 415-644-0514

www.compass-sf.org

Hours:

9:00 a.m.–12:00 noon, 1:00–4:00 p.m., Monday–Friday.

Eligibility:

Referral by Connecting Point for homeless or near-homeless family housing services.

Registration:

Call Connecting Point at 415-442-5134 for an intake appointment, 8:30 a.m.–5:00 p.m., Monday–Friday.

Fees:

Free.

Waiting Period:

One to three months. Limited emergency shelter is available at the Hamilton Family Emergency Shelter.

Primary Services:

- Offers support including emergency food, housing, counseling, transportation assistance and child care to help stabilize and secure permanent housing, entitlement benefits, and employment for families with children who are homeless or at risk of being homeless.
- Provides centralized intake and assessment or placement in family shelters and child care.
- Provides emergency housing and support services including private rooms, access to cafeteria meals, communal cooking facilities, clothing, linkage to education and employment programs, and peer support groups for clients.
- Offers child care and activities for children 6 months to 5 years of age.
- Offers two-year transitional housing program for families who need more intensive rehabilitative services before living independently.

Other Services:

Publishes *Update*, a quarterly newsletter.

Compass Community Services

Tenderloin Child Care Center (TLC)

144 Leavenworth Street
San Francisco, CA 94102

415-776-4010

Fax: 415-776-0276

www.compass-sf.org

Hours:

- 8:30 a.m.–4:00 p.m., Monday, Wednesday, Thursday and Friday.
- 8:30 a.m.–3:00 p.m., Tuesday.
- Extended hours to 6:00 p.m., if needed.

Eligibility:

- Children ages up to five years of age and their families who are homeless or at risk of homelessness.
- Must meet income guidelines.

Registration:

By telephone. Homeless families must be referred by a shelter or a case worker.

Fees:

Based on ability to pay. Services are usually free to homeless families.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Offers full-day childcare for children under age five.
- Offers a specialized early childhood curriculum focused on art, music, science and nature, pre-reading and pre-math, and gross motor play.
- Provides ongoing assessment of each child's cognitive, emotional and social development.
- Provides social services for parents, including crisis management, counseling and referrals.
- Provides up-to-date immunizations for children at TLC, plus annual vision, hearing and dental screenings for children over two years old.
- Provides special attention and services for children with special needs.
- Offers parenting group.
- Offers field trips and visits to parks and playgrounds.

Conard House Incorporated

Conard House Community Services North

501 Ellis Street
San Francisco, CA 94102

415-928-0111

www.conard.org

Hours:

- 10:00 a.m.–4:00 p.m., Monday, Tuesday, Wednesday, Friday.
- 11:00 a.m.–4:00 p.m. Thursday; on the 1st and 3rd of each month, 1:00–4:00 p.m.

Eligibility:

- San Francisco resident with a psychiatric disability; homeless or at risk of becoming homeless.
- Priority will be given to shelter residents for intense case management program.

Registration:

- Walk-in between 10:00 a.m.–4:00 p.m. Monday, Tuesday, Wednesday, and Friday.
- Intakes by appointment only.

Fees:

Free.

Waiting Period:

There is a waiting list. Contact agency for more information.

Primary Services:

- Offers money management services along with case management and intense case management.
- Assists SSI/SSA recipients with locating and maintaining stable housing.
- Offers representative payee; budgeting assistance; and advocacy services.
- Offers assistance with securing food, clothing and other daily living needs; and ongoing supportive contact and assistance with crisis situations.
- Provides access to housing outreach specialist for linkage to supported, low-income housing.

Conard House Incorporated

Conard House Community Services South

154 9th Street
San Francisco, CA 94103

415-558-8767

Fax: 415-558-0420

www.conard.org

Hours:

- 10:00 a.m.–4:00 p.m., Monday, Tuesday, Wednesday, Friday.
- 11:00 a.m.–4:00 p.m. Thursday; on the 1st and 3rd of each month 1:00–4:00 p.m.

Eligibility:

San Francisco resident with a psychiatric disability; homeless or at risk of becoming homeless.

Registration:

Walk-in at 11:00 a.m. any day except the 1st and the 3rd Thursday of each month.

Fees:

Free.

Waiting Period:

There is a waiting list. Contact agency for more information.

Primary Services:

- Offers money management services along with case management.
- Assists SSI/SSA recipients with locating and maintaining stable housing.
- Offers representative payee; budgeting assistance; and advocacy services.
- Offers assistance with securing food, clothing and other daily living needs.

Consumer Credit Counseling Service

595 Market Street 15th Floor
San Francisco, CA 94105

Main Reception toll-free: 800-777-PLAN (7526)

Fax: 415-777-4030

www.cccssf.org

Hours:

Phone Hours: 9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Anyone.

Registration:

Call to make an appointment.

Fees:

Fees varies according to service.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides counseling on alternatives for debt liquidation, family money management, first-time home buying, budget planning, and the various uses of credit through a personal resource center.
- Assists individuals in developing a workable plan for orderly liquidation of debts.
- Provides counseling on the telephone and in person.
- Assists individuals in obtaining a copy of their credit report and corrects any erroneous information in the report.
- Sponsors workshops on topics related to money management, housing and credit.

Department of Human Services

*California Work Opportunity and
Responding to Kids (CalWORKS)*

170 Otis Street
San Francisco, CA 94103

415-557-5723

Fax: 415-557-6314

www.ci.sf.ca.us/dhs/

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Single parent family groups and two parent families in which the principal wage earner is unemployed.

Registration:

Walk-in to apply; applications are received until 2:30 p.m.

Fees:

None.

Waiting Period:

There is a processing time of 45 days. If client is considered in need of immediate services and is granted an Immediate Need Claim, the processing time is 15 working days.

Primary Services:

- Provides financial assistance for the care of children when one or both parents are absent, disabled, deceased or unemployed.
- Offers supportive labor assistance that was formerly provided by the agencies Greater Avenues for Independence (*GAIN*) and Non-Gain Education and Training (*NET*).
- Provides job search and training, vocational education, child care, transportation, Medi-Cal assistance, Food Stamps for eligible family units and cash benefits.
- Provides up to 16 days of funding for temporary housing for homeless families.

Languages:

Translation services available for Spanish, Chinese, Vietnamese, and Russian.

Department of Human Services

Emergency Response Unit

170 Otis Street
San Francisco, CA 94102

415-558-2650

Toll Free: 800-856-5553

Fax: 415-558-2211

Hours:

24 hours daily.

Eligibility:

Children who are in danger of abuse, neglect, or exploitation.

Registration:

Call child abuse hotline 415-558-2650 or 800-856-5553.

Fees:

Free.

Waiting Period:

Contact agency for more information.

Primary Services:

- Provides emergency response as part of pre-placement preventive services.
- Investigates reports of child abuse, neglect, exploitation and abandonment for the purpose of providing initial intake and crisis intervention to maintain a child safely in his/her own home or to protect the safety of the child.
- Sponsors a 24 hour child abuse hotline for reporting suspected cases of child abuse.
- Provides child abuse counseling over the telephone.

Department of Human Services

Temporary Assistance to Needy Families (TANF) and CalWORKS

(formerly known as AID to Families with Dependent Children (AFDC))

170 Otis Street
San Francisco, CA 94103

415-557-5723

Fax: 415-557-6314

Hours:

8:00 a.m.–5:00 p.m. Monday–Friday; evening appointments are available for clients who work.

Eligibility:

Single parent family groups and two parent families in which the principal wage earner is unemployed.

Registration:

Walk-in to apply; applications are received until 2:30 p.m.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides financial assistance for the care of children when one or both parents are absent, disabled, deceased or unemployed.
- Provides an employment program to assist parents with job search and obtaining job training, vocational education, child care and transportation.
- Provides Medi-Cal assistance to anyone determined to be TANF eligible.
- Provides Food Stamps to eligible family units.
- Assists in obtaining cash benefits, Food Stamps and Medi-Cal on an expedited basis for families in immediate need.
- Provides up to 16 days of funding for temporary housing for homeless families.

Department of Public Health San Francisco

City Clinic

356 Seventh Street
San Francisco, CA 94103

415-487-5500

www.sfcityclinic.org

Hours:

- 8:00 a.m.–4:00 p.m., Monday, Wednesday, and Friday.
- 1:00–6:00 p.m., Tuesday.
- 1:00–4:00 p.m., Thursday.

Eligibility:

Anyone over 12 years of age; San Francisco resident.

Registration:

- Drop-in; STD services all hours.
- Thursday morning HIV early care and family planning services are by appointment only.

Fees:

A \$10.00 donation is requested; sliding scale; no one is turned away for lack of funds; Medi-Cal accepted.

Waiting Period:

None.

Primary Services:

- Offers STD prevention & Control at SF City Clinic, including comprehensive confidential sexually transmitted disease (*STD*) examination, diagnosis, treatment and risk reduction/prevention counseling service for clients at risk of STDs.
- Offers Hepatitis A and B vaccinations.
- Offers confidential HIV testing for individuals in high risk groups based on clinician's evaluation, including OraQuick Rapid test.
- Offers HIV risk reduction counseling; partner notification services; early care services for HIV positive patients and their partners (for San Francisco residents).
- Serves as an enrollment site for the AIDS Drug Assistance Program (*ADAP*).
- Offers PEP program to anyone exposed to HIV within the last 72 hours. Call 415-487-5538.
- Offers limited numbers of free condoms.

NOTE: *City Clinic requests that clients arrive in the clinic for PEP services at least one hour prior to closing. PEP services are free; however PEP medications will NOT be provided free of charge. Medications can be paid through insurance, self pay (approximately \$640 for a 28 day course) or registration at SFGH for a sliding scale community Health Network prescription card if you are a San Francisco County resident.*

Department of Public Health San Francisco

Silver Avenue Family Health Center

**1525 Silver Avenue
San Francisco, CA 94134**

Health Center: **415-657-1710**

Medical Hotline: **415-657-1755**

HIV Testing: **415-657-1771**

Fax: **415-467-3320**

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday (health care); Tuesday–Thursday (mental health services.)

Eligibility:

- San Francisco resident.
- Call 415-657-1771 or 657-1710 for an appointment and testing hours.
- Health care appointments are available Monday–Friday. Call 415-657-1710 for an appointment.
- Mental health care appointments are available for Tuesday, Wednesday, and Thursday by referral.

Registration:

- Apply by phone; appointment is required for clinics.
- Call 311 if no insurance for eligibility information.

Fees:

Varies with service; based on ability to pay; Blue Cross or SFHP Medi-Cal accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides comprehensive primary health care for all ages; operates satellite Health Clinic located at 1099 Sunnysdale, for youth 12–24 years old.
- Offers medical Hotline at 415-657-1755; health screenings including seasonal flu shots (for seniors age 60 and over and individuals with a chronic illness).
- Provides ADAP enrollment site.
- Offers children's health services including immunizations, physicals, and dental care.
- Offers Women's Clinic, including breast exams with mammograms referrals, Pap Smears, pregnancy testing, sexually transmitted disease (*STD*) testing, and family planning.
- Offers confidential HIV testing, including OraQuick rapid HIV testing, and hepatitis test (fee based on eligibility).

Languages:

Cantonese, Spanish, Tagalog/Filipino, Vietnamese.

Dolores Street Community Services

938 Valencia Street
San Francisco, CA 94110

415-282-6209

415-282-3078 (Español)

Fax: 415-282-2826

TTD: 415-282-2826

www.dscs.org

Hours:

- 9:00 a.m.–5:00 p.m., Monday–Friday (office).
- 7:00 p.m.–7:00 a.m. (shelter); daily.

Eligibility:

Men.

Registration:

Call 415-282-6209.

Fees:

Free.

Waiting Period:

No waiting period; first come, first served.

Primary Services:

- Provides shelter for up to 90 days at four locations in the Mission District: Saint Martha's Shelter, Dolores Street Shelter, Santa Maria's Shelter, and Saint Ann's Shelter.

Other Services:

- Offers meals, showers, storage, mail service (temporary mailing address) and health clinics.
- Offers English as a Second Language (ESL) instruction, immigration and legal assistance, and translation services.
- Offers referrals for services not provided on site. Referral services are also available on a drop-in basis.
- Offers volunteer opportunities, such as meal preparations.

Languages:

Spanish.

Dolores Street Community Services

Richard M. Cohen Residence

938 Valencia Street
San Francisco, CA 94110

415-558-0503 x306

Fax: 415-558-9642

www.dscs.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday (office).

Eligibility:

- Provides care for formerly homeless individuals who are coping with AIDS-related disabilities.
- Must be on DPH/HWL.

Registration:

Must be on the AIDS Housing Waitlist administered by the San Francisco Department of Public Health.

Fees:

30% of the resident's income.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Provides 24-hour staffing at facility.
- Offers meals, medication assistance, nurse and attendant care support, case management.
- Offers referrals to mental health and substance abuse services.
- Offers community building activities.

Languages:

Spanish.

Episcopal Community Services of San Francisco

Episcopal Sanctuary

201 8th Street
San Francisco, CA 94103

415-487-3300

Community Voice Mail: 415-487-3705

Fax: 415-487-1743

www.ecs-sf.org

Hours:

24 hours daily.

Eligibility:

18 years of age or older.

Registration:

Drop-in to sign up for daily vacancies.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides overnight shelter for homeless individuals on a daily basis.
- Provides shelter for a period of 30 days which may be renewed on a case by case basis. Services provided to residents include case management; a medical clinic; and shower facilities.
- Serves breakfast and dinner during shelter hours.
- Offers classes for English as a Second Language (*ESL*), computers, U.S. citizenship, General Educational Development (*GED*), and life skills training.
- Participates in the Community Voice Mail program, which provides voice-mailboxes for homeless clients seeking jobs.

Episcopal Community Services of San Francisco

Next Door

1001 Polk Street
San Francisco, CA 94109

415-487-3300

415-252-1743

www.ecs-sf.org

Hours:

24 hours daily (program).

Eligibility:

Homeless individuals 18 years of age or older for shelter.

Registration:

Self registration.

Fees:

Free.

Waiting Period:

For case management, three months for men and three weeks for women.

Primary Services:

Serves 100 homeless women and 150 men in transitional, case management program, with an additional 30-bed respite care unit.

Other services:

Provides shelters, supportive housing, education and vocational training, and senior services through Episcopal Community Services at 415-487-3300.

Episcopal Community Services of San Francisco

Skills Center

Canon Kip Community House

705 Natoma Street
San Francisco, CA 94103

415-484-3793

Fax: 415-487-3795

www.ecs-sf.org

Hours:

- 8:30 a.m.–5:00 p.m.
- 7:00–9:30 p.m. Monday, Wednesday, and Thursday.
- 8:30 a.m.–4:00 p.m. Friday.

Eligibility:

Homeless or meet income guidelines.

Registration:

Drop-in for orientation 1:00 p.m. Monday–Friday. An assessment will be scheduled after orientation.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides educational, training and employment services to homeless and formerly homeless adults.
- Offers the following job-related and other types of workshops and classes: Adult Basic Education (*ABE*)/General Education Development (*GED*), Computer Basics (including Internet access, and Life Writing (resume and practical writing skills).
- Offers workshops on resume writing, interview skills, job seeking techniques and other employment related topics.
- Offers computer-assisted literacy and mathematics instruction, life skills instruction and arts and crafts classes.
- Provides career counseling and referrals to other community services in order to assist clients in obtaining employment.
- Maintains a small library with non-circulating books and a facility for participants to study and read.

Family Link

317 Castro Street
San Francisco, CA 94114-1504

415-703-9050

Fax: 415-703-9057

www.thefamilylink.com

Hours:

9:00 a.m.–5:00 p.m., daily (office hours).

Eligibility:

Family members or friends of people with disabling AIDS or other critical illness who require accommodations while visiting from outside of San Francisco.

Registration:

Contact agency for information.

Fees:

Donation of \$35.00 per room, per night is suggested.

Waiting Period:

Must phone for reservation; subject to availability.

Primary Services:

Provides guest accommodations (hospitality house) in a supportive environment for family members of people with disabling AIDS or other critical illness, who require temporary living arrangements while visiting from outside of San Francisco.

Family Service Agency of San Francisco

Mental Health Services

1010 Gough Street
San Francisco, CA 94109

415-474-7310

Fax: 415-931-3773

www.fsasf.org

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

- San Francisco resident.
- Uninsured or Medi-Cal recipient.
- Must meet income guidelines.

Registration:

- Call for an appointment.
- Can be referred by another agency, health care worker, or the San Francisco Mental Health Plan Access Team.

Fees:

Depends on client's income; accepts sliding scale or MediCal.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides short-term (8–24 sessions) crisis intervention counseling; psychiatric medication evaluations; individual counseling; individual psychotherapy; and neuropsychological testing.
- Provides couple/family therapy for significant others and/or family members of people with AIDS/HIV.

Forensic AIDS Project

798 Brannan Street 2nd Floor
San Francisco, CA 94103
415-863-8237

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday; voice mail 24 hours.

Eligibility:

Inmates in custody of the San Francisco City and County criminal justice system and their significant others.

Registration:

Inmates are notified of available services.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides AIDS prevention and health education, early intervention services, hepatitis B counseling and testing; hepatitis B vaccination; testing for tuberculosis; testing for STD, sexually transmitted diseases; HIV risk assessment and test disclosure counseling; emotional support; post-release follow-ups; drug counseling; referrals to other services; program advice to other criminal justice systems nationwide.
- Acts as an AIDS Drug Assistance Program (*ADAP*) enrollment site.
- Offers voluntary HIV testing to inmates.

Other Services:

Offers speakers bureau to address the public on HIV, hepatitis, tuberculosis, and sexually transmitted disease prevention.

General Assistance Advocacy Project

276 Golden Gate Avenue
San Francisco, CA 94102

415-928-8191

Fax: 415-928-1410

www.gaap.org

Hours:

9:00 a.m.–12:00 noon, 1:30–4:00 p.m., Monday, Tuesday, Thursday, and Friday.

Eligibility:

Contact agency for information.

Registration:

Drop-in.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides assistance, information and referrals for individuals applying for or experiencing difficulties concerning CAAP and Food Stamps and Supplemental Security Income (SSI) through law school students and community volunteers.
- Provides assistance in completing the necessary forms to receive these benefits.

Glide Foundation - Glide Memorial United Methodist Church

330 Ellis Street
San Francisco, CA 94102

415-674-6032

Fax: 415-673-1037

www.glide.org

Hours:

8:30 a.m.–1:00 p.m., 2:00–5:00 p.m., Monday–Thursday.

Eligibility:

Anyone.

Registration:

Walk-in to apply.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides case management; housing referrals; hygiene kits; crisis intervention; information and referrals for emergency/permanent shelter, clothing, food, substance abuse and recovery services through the Glide Drop-in Center.
- Accepts applications for the Homeless Prevention Funds Consortium/Season of Sharing (SOS), a fund that PWAs can access once in a lifetime for back rent or move-in cost assistance.
- Operates the Cecil Williams Glide Community House, a fifty two unit residential facility (415-554-2690); the Janice Mirikitani Youth and Child Care Center (415-674-6020); and the TAES Job Skills Program (415-674-6150).

Other Services:

Provides referrals to other Glide programs and outside services.

Haight Ashbury Free Clinics, Inc

*Drug Detoxification, Rehabilitation,
and Aftercare Program*

1735 Mission Street @ 13th
San Francisco, CA 94117

415-746-1940

Fax: 415-746-1968

www.hafci.org/hafci/detox/index.html

Hours:

- 10:00 a.m.–6:00 p.m., Monday–Thursday.
- 12:00 noon–6:00 p.m., Friday.

Eligibility:

- Methadone abusers should be clean and sober for at least 8 days.
- Other services have no requirements. Clients are assessed on a case by case basis.

Registration:

Drop-in at clinic to sign up for an intake interview.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides outpatient, medically managed drug recovery services and detoxification. Support therapy includes substance abuse counseling for individuals, couples, groups and families.
- Provides space for Alcoholics Anonymous (AA) and other twelve-step groups meetings after-hours. Contact agency for more information.
- Offers specialized services for youth at risk of HIV infection, homeless and runaway youth of the Haight Ashbury district and Asian American substance abusers.
- Offers HIV counseling.
- Acts as an AIDS Drug Assistance Program (ADAP) enrollment site.

Haight Ashbury Free Clinics, Inc

Haight Ashbury Alcohol Treatment Services (HAATS)

**1735 Mission Street @ 13th
San Francisco, CA 94117**

415-746-1940

Fax: **415-746-1968**

www.hafci.org/hafci/detox/haats.html

Hours:

9:00 a.m.–6:00 p.m., Monday–Friday.

Eligibility:

- Individuals with substance abuse problem (not limited to alcoholism) and/or mental disorders.
- 18 years of age or older.

Registration:

Call or drop-in to apply.

Fees:

None; donations accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides outpatient substance abuse counseling services with an emphasis on alcohol.
- Offers a six-month program including intake, treatment planning, alcohol and drug education, counseling and early recovery support groups.
- Offers family counseling as long as a family member is currently receiving services.

Haight Ashbury Free Clinics, Inc

Haight Ashbury Free Medical Clinic (HAFMC)

558 Clayton Street
San Francisco, CA 94117

Clinic: 415-746-1950

Administration: 415-746-1967

Fax: 415-431-9909

www.hafci.org

Hours:

For Medical Clinic:

- 8:45 a.m.–8:00 p.m., Mondays and Wednesdays.
- 12:00 noon–8:00 p.m., Thursdays.
- 12:00 noon–5:00 p.m., Fridays.

Drop-in (a line forms). Doors open at:

- 4:45 p.m. Mondays and Thursdays.
- 8:45 a.m. Tuesdays and Wednesdays.

Acupuncture Drop-in:

- Call first to check on availability.

Eligibility:

- Sliding scale payments (0–\$150).
- No insurance accepted; Medi-Cal is okay.

Registration:

Call for an appointment or drop-in.

Fees:

Sliding scale.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides free primary health care services including chiropractic and an HIV early intervention program that includes acupuncture therapy. Offers confidential HIV testing, STD testing, hepatitis immunizations for HAV and HBV, and tuberculosis (*TB*) testing.
- Acts as an enrollment site for the AIDS Drug Assistance Program (*ADAP*).

Other Services:

Offers volunteer opportunities.

Haight Ashbury Free Clinics, Inc

Haight Ashbury Youth Outreach Team

529 Clayton St
San Francisco, CA 94117
415-746-1940
Fax: 415-746-1968
www.hafci.org

Hours:

- 10:00 a.m.–6:00 p.m., Monday–Friday.
- Client drop-in hours are Monday, Wednesday, Thursday 11:00 a.m.–1:00 p.m.
- Tuesday and Friday 3:00–5:00 p.m.

Eligibility:

Homeless and runaway adolescents and young adults in the Haight Ashbury area.

Registration:

Contact agency for information.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides outreach services to homeless and runaway adolescents and young adults in the Haight Ashbury area.
- Provides street based crisis intervention, assistance with employment and housing, referrals to other social services including medical care and outpatient detoxification services.
- Provides hepatitis and AIDS/HIV education; substance abuse counseling; distributes condoms, toiletries, and safe injection kits.

Haight Ashbury Free Clinics, Inc

Lodestar House

1441 Chinook #A
San Francisco, CA 94130-1629
415-487-5629
Fax: 415-487-8089
www.hafci.org

Hours:

9:00 a.m.–4:00 p.m., Monday–Friday (office).

Eligibility:

- HIV positive woman.
- 18 years of age and older.
- 72 hours clean and sober for those with less than 3 days of abstinence (detoxification referral can be made).

Registration:

Call for intake interview.

Fees:

50% of income.

Waiting Period:

Waiting period may be up to 6 weeks.

Primary Services:

- Provides one year of residential substance abuse recovery and prevention program for women living with HIV; residents stay for one year.
- Provides individual, group, couples, and family counseling, peer support, case management and referrals.

Other Services:

Offers workshops covering HIV education, women's issues in recovery, and sexuality and relationships.

Haight Ashbury Free Clinics, Inc

Smith/Ryan Detoxification Unit

1440 Chinook Court #A
San Francisco, CA 94130

24-hour Intake: **415-487-5622**

HIV positive clients: **415-487-5651**

www.hafci/smithhouse/index.html

Hours:

- 24 hours daily, (intake and residence).
- 9:00 a.m.–5:00 p.m., Monday–Friday (administration).

Eligibility:

- Women sixteen years of age or older (if under 18 years of age, must have parents' consent or be legally emancipated).
- HIV positive, with a recent negative test for tuberculosis.
- Ambulatory.
- San Francisco resident or intending to become a resident and capable of self-medication.
- Pregnant women must be medically cleared by a physician to undergo the program.

Registration:

- Phone for an intake interview.
- Based on an intake assessment, women may be referred to medical facilities for conditions that require treatment before admission.
- Residents are encouraged to participate in group meetings, recovery activities and are assigned household responsibilities.
- As part of the intake process, offers referrals to other substance abuse services to women not entering the program.

Fees:

Varies. Contact agency for information.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Operates a non-medical, social model 42-day residential facility, providing alcohol and drug (including methadone) detoxification for women who are HIV positive; also available to HIV positive women who are pregnant; have a postpartum condition; or who have been dual diagnosed with a substance abuse and mental health problem.
- Provides individual and group counseling; educational group meetings; relapse prevention services and case management.
- Offers four twelve-step meetings a week; and an open once-weekly Alcoholics Anonymous meeting. Call for meeting times.

Haight Ashbury Free Clinics, Inc

Western Addition Recovery House

440 Chinook Court
San Francisco, CA 94130

415-487-5647

Fax: 415-558-0447

www.hafci.org

Hours:

- 9:00 a.m.–5:00 p.m. business hours.
- Receptionist/info available 24 hours daily.

Eligibility:

- Must be at least 72 hours sober.
- Must be age 18 or older.

Registration:

Call for an intake interview appointment.

Fees:

Varies. Contact agency for information.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Provides a 6-month residential recovery program for substance abusing men of any sexual orientation or HIV status, primarily targeting African American men.
- Provides substance abuse counseling and relapse prevention, job development and literacy skills, groups and workshops on HIV education and support, sexuality and relationships, and African American history and culture.

Hamilton Family Center

1631 Hayes Street
San Francisco, CA 94117

Shelter: 415-665-2354

Administration: 415-409-2100

Fax: 415-345-0470

www.hamiltonfamilycenter.org

Hours:

24 hours daily.

Eligibility:

- Homeless families of one or two parents.
- Single pregnant women.
- Expectant couples.
- Same sex couples with children.

Registration:

Call Connecting Point at 415-217-7320 for a referral.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Sponsors a 30-day, 24 hour emergency homeless shelter for up to 70 residents consisting of families (including single parents, expectant couples and same-sex couples with children) and pregnant women.
- Offers meals; medical and prenatal care; housing referrals; employment counseling; referrals to social services; and case management.
- Offers an afterschool learning center on site which includes homework assistance, sponsored by San Francisco Educational Services (SFES).

Health at Home

635 Portrero Avenue
San Francisco, CA 94110

415-206-6941

Fax: 415-206-6851

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

- Low income, uninsured/underinsured adult residents of San Francisco with HIV disease who require HAH services in order to live independently at home and avoid institutionalization.
- Not Medi-Cal/Medicare eligible.

Registration:

Contact agency for information.

Fee:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Offers comprehensive multidisciplinary home health care services, skilled nursing, medical social work, physical and occupational therapy, speech therapy, home health aide services, palliative care, and end of life care.

Healing Waters

167 Fell Street
San Francisco, CA 94102-5106
415-552-1190
Fax: 415-552-1186
www.hwaters.org

Hours:

Contact agency for information.

Eligibility:

Contact agency for information.

Registration:

Space on trips is limited. Priority is given to people diagnosed with AIDS.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Offers outdoor trips specifically for people with HIV and AIDS.

Other Services:

Offers volunteer and internship opportunities, fundraising events, raffle parties, and periodic volunteer recognitions.

Huckleberry Youth Services

555 Cole Street
San Francisco, CA 94117

415-386-9398

TDD: 1-800-735-2929

Fax: 415-386-8212

www.huckleberryyouth.org

Hours:

- 9:30 a.m.–5:00 p.m., Monday, Tuesday and Friday.
- 9:30 a.m.–1:00 p.m. Wednesday.
- 9:30 a.m.–6:00 p.m. Thursday (2:00–6:00 p.m. is drop-in, no appointment necessary).
- 2:00–4:00 p.m. Tuesday and Thursday for confidential HIV testing.

Eligibility:

Youth, ages 12 to 21 years.

Registration:

Phone or walk-in to schedule an appointment.

Fees:

Call for fee information (medical services only); psychosocial and peer services are free.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a community-based adolescent health clinic, which provides comprehensive health services.
- Provides primary care services include family planning; pregnancy testing and choice counseling; sexually transmitted disease (*STD*) screening and treatment; acute and episodic care; management of chronic health problems; confidential HIV testing (results in 2 weeks), counseling and medical care; specialty linkage and referral.
- Provides case management and psychosocial services, including crisis intervention, short and long term case management, therapy, and linkage to various services.
- Provides prevention/education services to address high risk behaviors including wellness education, health promotion activities, and life skills training through a peer-based approach, groups, and one-on-one interventions.

Immune Enhancement Project

3450 16th Street
San Francisco, CA 94114

415-252-8711

Fax: 415-252-8710

www.iepclinic.com

Hours:

10:00 a.m.–8:00 p.m., Monday, Wednesday, Thursday, and Friday.

Eligibility:

- For services funded by the Public Health Department: low-income, San Francisco resident who is HIV positive or has AIDS.
- None for other services.

Registration:

No registration necessary except for SFDPH funded services.

Fees:

Some services free of charge; sliding scale for other services; Medi-Cal and private insurance accepted.

Waiting Period:

- Daily appointments available for most services thru self pay, private insurance or Medi-Cal.
- 6–9 month waitlist for SFDPH funded services.

Primary Services:

- Provides complementary alternative medicine for the community; services include acupuncture, therapeutic massage, herbal therapy, nutritional/lifestyle counseling addressing HIV/AIDS, cancer, hepatitis, substance abuse, cold and flu symptoms, allergies and other disorders such as depression, stress and insomnia.
- Sponsors several offsite free auricular clinics, where individuals may access acupuncture in a group setting. See website for details.
- Operates drop-off site for unused HIV medicines in conjunction with the Recycled AIDS Medicine Program (*RAM*P).

Other Services:

Offers speakers bureau on topics related to Complementary Alternative Medicine (*CAM*) and subjects relating to HIV and CAM.

Independent Living Resource Center

649 Mission Street
San Francisco, CA 94105

415-543-6222

Fax: 415-543-6318

TDD: 415-543-6698

www.ilrcsf.org

Hours:

- 9:00 a.m.–5:00 p.m., Monday–Thursday.
- 9:00 a.m.–3:00 p.m., Friday.

Eligibility:

Individuals with disabilities.

Registration:

Call for an appointment.

Fees:

Varies according to services and ability to pay; most services are free. Contact agency for more information.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides a variety of services designed to assist disabled individuals live independently.
- Offers community living options planning; benefits counseling/advocacy for Social Security, SSI, and other government programs; peer counseling, peer counseling training and support groups; and self-advocacy workshops.
- Offers housing options counseling and housing referrals and placements; technical assistance to institutions concerned with access issues; and sensitivity workshops for businesses and social service agencies.
- Offers workshops for disabled individuals exploring their employment options.
- Provides information and counseling regarding hiring an attendant.
- Advocates for related issues including: individual access concerns; employment discrimination and Americans with Disabilities Act (*ADA*) education.
- Provides information and referrals.

Languages:

Spanish, Chinese.

Instituto Familiar de la Raza

2919 Mission Street
San Francisco, CA 94110

415-229-0500

Fax: 415-647-3662

www.ifrsf.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Anyone.

Registration:

Drop-in or call for an intake appointment.

Fees:

Sliding scale. Also accepts Medi-Cal.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides mental health evaluation and assessment, and individual, and couple psychotherapy.
- Offers youth, adult, and family group counseling.
- Offers support groups for Latino gay men and transgender Latinas.
- Offers individualized case management.

Languages:

Spanish.

Iris Center

333 Valencia Street #222
San Francisco, CA 94103

415-864-2364

Fax: 415-864-0116

TDD: 415-864-0482

www.iriscenter.org

Hours:

- 9:00 a.m.–5:30 p.m., Monday–Thursday.
- 9:00 a.m.–5:00 p.m., Friday.
- Drop-in intakes Monday–Friday at 9:30 a.m.

Eligibility:

Women 18 years of age and older; requires dual diagnosis (substance use, mental illness, HIV) and homeless or at risk of becoming homeless for Genesis Program.

Registration:

Call for appointments for counseling services or individual programs.

Fees:

Sliding scale; based on ability to pay; Medi-Cal accepted for all programs with the exception of Genesis.

Primary Services:

- Offers mental health services for women living with HIV and their families, including individual, couples, family, and child therapy.
- Therapists offer support on issues related to HIV, drug use and recovery, as well as other issues such as depression, anxiety, recover from trauma and relationship services.
- Provides counseling services (individual and group) for women experiencing depression, anxiety counseling, counseling for physical, sexual or emotional abuse, and family counseling.
- Offers case management, substance abuse recovery services through group, individual, family and job counseling, HIV prevention education and outreach for women, and a perinatal recovery program called Program-Day Treatment (formerly known as Save Our Sisters (SOS) for substance dependent pregnant women, new mothers and children.

Other Services:

Free child care for clients during appointments.

Jewish Family and Children's Services

2150 Post Street
San Francisco, CA 94115

415-449-1224

Business phone: 415-449-1200

Fax: 415-449-1253

TDD: 415-345-1927

www.jfcs.org

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Jewish individuals with HIV/AIDS, their partners and families.

Registration:

Contact AIDS Chronic Illness and Disabilities Project coordinator.

Fees:

Sliding Scale; no one turned away for lack of funds.

Waiting Period:

None.

Primary Services:

Provides HIV services for Jewish individuals and their families, including counseling, case management, information and referral, attendant care, spiritual support, emergency financial assistance and outreach/assistance to out-of-town family members.

Other Services:

Volunteer opportunities are available.

Languages:

Hebrew, Russian.

KAIROS Support for Caregivers

730 Polk Street
San Francisco, CA 94109
415-674-4777
Contact Staff: 415-674-4738

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday. Support groups are held on evening hours.

Eligibility:

People dealing with grief and bereavement issues and caregivers of individuals with life-threatening illness.

Registration:

- Contact agency for support group and workshop schedules.
- An intake session is required for support groups; please call for an appointment.
- Appointments are also required for massage.

Fees:

Sliding scale; no one is turned away for lack of funds.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers a resource center for the caregivers of individuals affected by a chronic, long-term or terminal illness, including HIV/AIDS and cancer.
- Offers on-going support groups and individual counseling for partners, spouses, friends and family members, as well as health care professionals experiencing grief and/or "burn out" syndrome; support group facilitation and individual counseling services provided by experienced clinicians and supervised mental health interns.

Kaiser Permanente Medical Center San Francisco

Kaiser Permanente HIV Services

2425 Geary Boulevard #L140
San Francisco, CA 94115

Appointments/Advice: 415-833-2200

Spanish: 415-833-2203

Cantonese: 415-833-2239

www.permanente.net/homepage/kaiser/pages/d142-top.html

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday (office).

Eligibility:

- Services are for Kaiser Permanente medical plan members.
- Some support groups are open to the general public.

Registration:

Contact agency for information.

Fees:

Vary. Medi-Cal and Medicare are accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides a variety of HIV supportive services for Kaiser members, including AIDS Drug Assistance Program (*ADAP*) enrollment, benefits, disability and financial assistance; chemical dependency recovery program for HIV positive individuals and gay men; nutritional counseling and medication hotline.
- Offers Positive Self-Management Program (*PSMP*) which teaches problem-solving skills; support groups (some are open to the general public); clinical trials, and social services including counseling, referral and crisis intervention.

Other Services:

Publishes a bi-monthly newsletter *Kaiser Permanente HIV Update*.

Languages:

Spanish, Cantonese.

La Casa de las Madres

1633 Mission, Suite 225
San Francisco, CA 94103

Drop-in Counseling Center:
1850 Mission Street, Suite B
415-503-0500

Teen Crisis Line: 877-923-0700

Adult Crisis Line: 877-503-1850

www.lacasadelasmadres.org

Hours:

- 24 hours daily (crisis line).
- 9:00 a.m.–5:00 p.m., Monday–Friday (office).
- 9:00 a.m.–5:00 p.m., Monday–Friday (drop-in).

Eligibility:

Women threatened by, or victims of, domestic violence and their children.

Registration:

- Call agency for shelter services.
- Call agency or walk-in at center for counseling appointment.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides comprehensive bilingual support services for women and teens who are physically and/or emotionally abused, threatened with abuse, or at risk of abuse.
- Operates a 35-bed, 8-week long stay emergency shelter provides safe housing in a confidential location, food and clothing for women and their children. Shelter services include individual and group counseling, a children's group, legal and welfare advocacy, tutoring, evaluation of children, recreational activities, and referrals for long-term services and follow up.
- Provides crisis intervention, options counseling, ongoing counseling and support groups for battered women at drop-in center.
- Offers food boxes, information and referral, and advocacy are also provided.

Other Services:

Also offers volunteer opportunities. Call 415-503-0500 for additional information.

Laguna Honda Hospital and Rehabilitation Center

375 Laguna Honda Boulevard
San Francisco, CA 94116-1499

Admissions: 415-759-3377

Business phone: 415-759-2300

Rehabilitation Services: 415-759-2355

Fax: 415-759-2313

TDD: 415-566-3424

www.dph.sf.ca.us/chn/LagunaHondaHosp/default.htm

Hours:

- 8:30 a.m.–5:00 p.m., Monday–Friday (office).
- 24 hours daily (nursing).

Eligibility:

- San Francisco resident.
- 16 years of age or older.

Registration:

Contact agency for information.

Fees:

Vary according to service; Medi-Cal, Medicare and private insurance accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a skilled nursing care facility, including a small general service inpatient acute medical unit specializing in geriatric care, and an independent rehabilitation center with both inpatient and outpatient services.
- Provides skilled nursing care and hospice care for individuals with dementia and individuals with terminal illnesses including AIDS who do not require the services of an acute care hospital.
- Provides home evaluations for rehabilitation patients to determine in-home equipment needs.
- Provides limited respite care services for individuals living at home who require skilled nursing care.

Other Services:

Provides long-term skilled nursing care, rehabilitation services, acute therapy, respite care services, activity therapy, dietary services, occupational therapy, pharmacy services, physical therapy, psychiatric consultation, social services, speech therapy and bereavement services.

Larkin Street Youth Center

Administrative Office

**1138 Sutter Street
San Francisco, CA 94109-5608**

415-673-0911

Toll-free number to link youth with meals or shelter: **1-800-447-8223** or

1-800-669-6196.

Health Services: **415-749-6960**

Fax: **415-749-6975**

www.larkinstreetyouth.org

Hours:

- 10:00 a.m.–8:00 p.m. Monday–Friday, and 10:00 a.m.–6:00 p.m. for clients housed in after-care programs.
- HIV Specialty Clinic: 10:00 a.m.–5:00 p.m. Tuesdays and Thursdays.
- Main LSY clinic: 9:00 a.m.–5:00 p.m. Monday–Friday.

Eligibility:

Homeless youth 11–24 years old; must have a letter of diagnosis and ID, both of which staff can help them to obtain. Youth can self-refer or be referred by a provider.

Registration:

Walk-in or call for an appointment.

Fees:

Services are free. Youth pay a co-pay of 30% of their income for housing.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers eleven locations throughout San Francisco for youth services, including Drop-In Center, 1142 Sutter Street (open Monday, Wednesday, Thursday–Saturday, 8:00 a.m.–8:00 p.m.); the Diamond Youth Shelter, 536 Central Avenue (open Monday, Wednesday, Thursday–Saturday 8:30 p.m.–7:30 a.m. and Tuesday 6:30 p.m.–7:30 a.m., and Sunday 4:00 p.m.–7:30 a.m.).
- Provides assisted care through a 12-bed licensed residential program with on site staff.
- Offers Assisted Care and After Care Services, including case management, peer counselors, food and nutritional planning, assistance with medication management, individual, peer and group counseling, prevention for positives, mental health and substance abuse services, access to Larkin Street's education and employment services and focus on productive, purposeful activity.
- Operates HIV Specialty Clinic located on site Tuesdays and Thursdays. Services include specialized medical care, medication monitoring, and access to clinical trials.
- Offers HIV Testing and Prevention Program services, including street outreach, prevention supplies, referrals and linkages. Testing provides youth-specific rapid HIV testing at 5 locations in San Francisco and referrals of HIV positive youth to Larkin Street HIV services.

Larkin Street Youth Center

Haight Street Referral Center

1317 Haight Street
San Francisco, CA 94117

415-522-1377

www.larkinstreetyouth.org

Hours:

5:00–9:00 p.m., Monday–Friday.

Eligibility:

Homeless youth ages 12–23 years old.

Registration:

Drop-in to apply.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Provides a safe place in the evening hours to homeless youth in the Haight Ashbury District. The Youth Center offers information, referral and a snack, as well as an additional point of entry for youth to access longer-term care and to begin the process of leaving the streets.

Legal Services for Children, Inc

HOPE Project

1254 Market Street, 3rd Floor
San Francisco, CA 94102

415-863-3762

Fax: 415-863-7708

www.lsc-sf.org

Hours:

- 1:30–5:00 p.m., Monday–Friday.
- 4:00–6:00 p.m., Wednesday (Clinic).

Eligibility:

- Families affected by AIDS/HIV.
- Must meet income guidelines.
- San Francisco resident.

Registration:

- Call intake worker between 1:30 p.m. and 5:00 p.m., Monday–Friday.
- Must have a letter of diagnosis and proof of San Francisco residency.

Fees:

Free.

Waiting Period:

None.

Primary Services:

- Provides legal and social service support to low-income families affected by HIV disease who need assistance with permanency planning.
- Also offers case management, crisis intervention, conflict resolution, education advocacy and MUNI passes.

Lutheran Social Services of Northern California

AIDS Financial Services

290 Eighth Street
San Francisco, CA 94103

415-581-0891

Fax: 415-581-0899

www.lssnorcal.org

Hours:

9:30 a.m.–12:30 p.m., 1:30–4:30 p.m., Monday–Friday.

Eligibility:

- San Francisco resident.
- Low-income.
- HIV positive or AIDS diagnosis.

Registration:

Walk-in or call 415-581-0891 ext.105.

Fees:

Free.

Waiting Period:

None.

Primary Services:

Offers Representative Payee and Money Management services, including budget planning, payment of rent, payment of bills, advocacy with landlords, rental properties and other supportive service providers.

Lyon-Martin Health Services

1748 Market Street #201
San Francisco, CA 94102

415-565-7667

Fax: 415-252-7512

www.lyon-martin.org

Hours:

- 11:00 a.m.–7:00 p.m., Monday and Wednesday.
- 9:00 a.m.–5:00 p.m. Tuesday and Friday.
- 12:00 noon–5:00 p.m., Thursday.

Eligibility:

- Women and Transgender people (FTM and FTM) 18 years of age and older.
- Mental health services only available to patients engaged in primary care services.

Registration:

Phone to schedule an appointment. No walk-in clinic hours available.

Fees:

- Sliding scale based on ability to pay.
- Medi-Cal and Medicare accepted.

Waiting Period:

None.

Primary Services:

- Operates a non-profit, community primary care medical clinic with special outreach to lesbian, bisexual, and transgender clients. General services include care for common episodic medical problems, chronic disease management, including HIV primary care with an HIV-specialist; HIV/STD testing, routine physicals and employment examinations; gynecological care and family planning (trans-affirmative) including management of menstrual abnormalities and menopause management; cervical cancer screening, Pap smears and follow-up; breast health care including referrals for mammography and follow-up.
- Transgender-specific services include hormone therapy for transgender transition and referrals to surgeons for transgender-related surgeries.
- Mental health services include short-term therapy with a licensed mental health provider, psychosocial assessments, counseling around gender transition, motivational counseling to encourage behavior change (i.e., quit smoking, lose weight).

Other Services:

- Provides case management services specifically for HIV positive and/or homeless women and transgender people, emergency referrals for housing, food and clothing, assistance with transportation to and from healthcare appointments and buddy support, substance use counseling, and advocacy with public and private institutions.
- Offers drop-in lunch group for HIV positive women (Tuesday at 12 noon) with meal provided.

Maitri

401 Duboce Avenue
San Francisco, CA 94117

415-558-3000

Intake: 415-558-3007

Attendant or nurse on duty: 415-558-3015

www.maitrisf.org

Hours:

- 9:00 a.m.–5:00 p.m., Monday–Friday (office).
- 24-hour residential facility.

Eligibility:

Low-income individuals with HIV, needing 24-hour care.

Registration:

Call intake worker at 415-558-3007 or write to receive an application.

Fees:

60% of adjusted income.

Waiting Period:

Varies depending on service.

Primary Services:

- Provides a fifteen-bed residential care facility for people with AIDS. Services include palliative care, psychosocial support; medical care (24-hour skilled nursing).
- Offers spiritual counseling, psychiatry and physical therapy.

Other Services:

Provides volunteer opportunities.

Maxine Hall Health Center

1301 Pierce Street
San Francisco, CA 94115

Appointments: **415-292-1300**

Nursing: **415-292-1330**

Methadone: **415-563-8200**

www.dph.sf.ca.us/chn/HlthCtrs/Maxine_Hall.htm

Hours:

- Walk-in Clinic: 8:00 a.m. on a first-come basis; will take first 10 patients per session Monday–Friday.
- 3:00 p.m. Tuesday for teens only.
- Care Clinic (HIV positive only): 2:00–5:00 p.m.

Eligibility:

San Francisco resident.

Registration:

- Appointments are necessary for most services; apply in person or by phone.
- An appointment is not necessary for the drop-in health clinic but services are available for only a limited number of patients on a first-come, first-served basis.

Fees:

- Sliding scale based on ability to pay.
- MediCal accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides primary care health services for all ages including: primary care, walk-in, HIV, and women's clinic; confidential HIV testing/counseling; TB and pregnancy testing; hypertension screening; immunizations, seasonal flu shots; and annual physicals.
- Offers health education, nutrition counseling, public health nursing, ADAP enrollment and free acupuncture (for HIV positive or MediCal patients only) and herbal medicine (call for appointment).
- Operates next door to a methadone treatment program which offers detoxification, maintenance, counseling, referral, education and follow-up services.

Metropolitan Community Church of San Francisco

110 Gough Street, Ste. 201-A
San Francisco, CA 94102

415-863-4434

www.mccsf.org

Hours:

Tuesday–Friday 12:00 noon–5:00 p.m. (at 110 Gough Street, Ste. 201-A).

Eligibility:

Open to everyone.

Fees:

- Free.
- Donations requested.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers Q-Sangha (Buddhist Sitting Meditation), Mondays at 7:00 p.m. at 57 Hartford Street; Taize (Candlelight song and prayer service), Wednesdays at 7:00 p.m. at 44 Page Street; Traditional Worship Sundays at 11:00 a.m. 44 Page Street; and Contemporary High Energy Worship Sundays at 7:00 p.m. at 44 Page Street.
- Offers a non-judgmental, interfaith ministry in a Christian church with primary outreach to gays and lesbians; the Metropolitan Community Foundation is the community base social service arm of the church.

Other Services:

- Sponsors a music program and a classroom volunteer at the Harvey Milk Civil Rights Academy.
- Sponsors and coordinates the Read Aloud program at Harvey Milk Civil Rights Academy.
- Offers volunteer opportunities.

Mission Mental Health Center

111 Potrero Avenue
San Francisco, CA 94103

415-554-9980

Fax: 415-554-9701

TDD: 415-554-9607

www.dph.sf.ca.us/chn/healthcenters.htm

Hours:

- 10:00–11:00 a.m., 1:00–3:00 p.m., Monday, Tuesday, Thursday, Friday.
- 10:00–11:00 a.m., Wednesday (drop-in).
- 8:30 a.m.–12:00 noon, 1:00–4:00 p.m., Monday–Friday (telephone intake).

Eligibility:

- San Francisco resident; age 18 to 60 years.
- Must not be under the influence of drugs or alcohol.

Registration:

Walk-in or apply by phone.

Fees:

- Vary according to income; contact agency for information.
- Medi-Cal; private insurance accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides mental health services primarily to Latinos, gay men, lesbians and bisexuals. Services include short and long term psychotherapy; medication support and monitoring; crisis triage-assessment referrals during mental or emotional emergencies; and case management.
- Offers crisis triage to individuals with AIDS/HIV, their families and significant others.
- Provides eligibility screening for the Integrated Service Centers (ISC).

Languages:

Spanish, French, Russian.

Mission Neighborhood Resource Center

165 Capp Street
San Francisco, CA 94110

415-869-7977

Fax: 415-241-9758

www.mnhc.org/mnrccservices.shtml

Hours:

- 7:00 a.m.–12:00 noon and 2:00–7:00 p.m. Monday, Tuesday, Wednesday, Friday.
- 7:00 a.m.–12:00 noon and 2:00–5:00 p.m. Thursdays.
- 6:00–8:00 p.m. Thursdays for women only.

Eligibility:

Contact agency for information.

Registration:

Contact agency for information.

Fees:

None.

Waiting Period:

None.

Primary Services:

- Provides drop-in respite from the streets offering bathroom access, showers, laundry services and lockers targeting Mission homeless communities and those at risk, with a focus on Spanish-speaking immigrants, LGBT, women, active drug users and SRO tenants.
- Offers intensive bilingual case management and psychosocial support, including harm reduction psychotherapy and psychiatric services, dual diagnosis counseling and support groups.
- Provides TB testing, urgent care, abscess treatment, dental referrals, acupuncture and HIV counseling and testing through the MNRC part-time medical clinic.

Other Services:

Offers the Ladies Night Collaborative, a women-only project every Thursday from 6:00–8:00 p.m. and the Neighborhood Internship, a leadership development program in collaboration with the Capp Street neighborhood through the MNRC Community Programs.

Languages:

Spanish.

Most Holy Redeemer AIDS Support Group

100 Diamond Street
San Francisco, CA 94114-2426

415-863-1581

Fax: 415-552-8786

www.mhr-asg.com

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Individuals with HIV/AIDS and their caregivers.

Registration:

Call for eligibility screening.

Fees:

Free.

Waiting Period:

Varies depending upon number of volunteers available. Contact agency for information.

Primary Services:

- Offers practical and emotional support to those living with AIDS or disabling HIV disease, including spiritual support, in-home assistance, emotional support groups and a client activities program.
- Provides religious referrals upon request.

Native American AIDS Project (NAAP)

1540 Market Street Suite 130
San Francisco, CA 94102

415-431-6227

Fax: 415-431-6257

www.naap-ca.org

Hours:

9:00 a.m.–5:00 p.m. Monday–Friday.

Eligibility:

Residents of San Francisco, with a focus on Native Americans and Native Alaskans.

Registration:

Call or drop-in for an intake appointment and assessment.

Fee:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Provides HIV case management, HIV prevention case management, treatment advocacy, street-based outreach, risk-reduction workshops, practical and emotional support volunteers, talking circles, mental health services, and community events.

Other Services:

Offers volunteer opportunities.

Native American Health Center

160 Capp Street
San Francisco, CA 94110

Medical and HIV services: **415-621-8051**

Dental Services: **415-621-8056**

Fax: **415-621-3985**

www.nativehealth.org

Hours:

9:00 a.m.–1:00 p.m. and 2:00–5:00 p.m. Monday–Friday.

Eligibility:

None.

Registration:

Call for an appointment.

Fees:

- HIV test is free.
- Sliding scale, based on ability to pay; Medi-Cal, Medicare, some private insurance accepted for other services.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides STD screening and treatment, including free confidential HIV testing with results in 2 weeks; free HIV Oraquick Rapid Test.
- Provides outpatient medical and dental services, mental health services, treatment advocacy, case management, prevention case management, family planning, immunizations, women's health care, Child Health and Disability Prevention (*CHDP*) and family and child guidance clinic.
- Serves as site for Women, Infants and Children Nutrition Program (one Monday per month).

New Leaf Services for Our Community

103 Hayes
San Francisco, CA 94102

415- 626-7000

Fax: 415-626-5916

TDD: 415-252-8376

www.newleafservices.org

Hours:

- 9:00 a.m.–8:00 p.m., Monday–Thursday.
- 9:00 a.m.–6:00 p.m., Friday.

Eligibility:

Residents of San Francisco, with a focus on gay men, lesbians, bisexuals and transgender individuals.

Registration:

Call 415-626-7000 ext. 201 for an intake appointment.

Fees:

Sliding scale; Medi-Cal accepted for some services.

Waiting Period:

Varies by program. Contact agency for information.

Primary Services:

- Provides mental health services; substance abuse services; including crystal meth (speed), recovery; HIV prevention services; outreach to elders, including in-home social services.
- Offers individual, group, couples and family therapy, case management, and crisis intervention.

North East Medical Services

1520 Stockton Street
San Francisco, CA 94133

415-391-9686

Fax: 415-433-4726

www.nems.org

Hours:

- 8:30 a.m.–5:00 p.m., Monday–Friday; closed from 12:00 noon–1:00 p.m. daily.
- 9:00 a.m.–4:00 p.m., Saturday.
- 24 hour answering service.

Eligibility:

Anyone.

Registration:

Call for an appointment.

Fees:

Sliding scale; based on ability to pay. Medi-Cal, Medicare and private insurance accepted.

Waiting Period:

Waiting period for HIV results vary.

Primary Services:

- Provides comprehensive outpatient health services including primary physician care, specialty physician care, nursing, optometry, nutrition, health education, x-rays, pharmacy, immunizations, family planning, social services, dental care, and lab work.
- Offers confidential STD testing, counseling, and treatment (sliding scale), and HIV testing, treatment and primary care.
- Provides specialized health care for women, including pregnancy testing.

Other Services:

Offers additional clinics providing primary physician care at 82 Leland Avenue, San Francisco, CA 94134 and at 2308 Taraval Street, San Francisco, CA 94116.

OMI Family Center

1701 Ocean Avenue
San Francisco, CA 94112

415-452-2200

Fax: 415-334-5712

TDD: 415-334-1506

Hours:

- 8:30 a.m.–5:00 p.m., Monday–Friday.
- Evening appointments available Monday–Thursday.

Eligibility:

San Francisco resident with a mental health issue.

Registration:

Self-referrals are accepted; call for an intake interview.

Fees:

Sliding scale; Medi-Cal, Medicaid and Medicare are accepted.

Waiting Period:

5 days or less for intake evaluation.

Primary Services:

- Provides comprehensive outpatient adult and youth mental health services primarily for the Ocean View-Merced-Ingleside (OMI) community, including screening, evaluation, referral and urgent care same-day services for severely mentally ill individuals.
- Sponsors a tuberculosis (TB) testing clinic and a psychotropic drug clinic.
- Provides medication evaluation and monitoring, and dual diagnosis groups for clients who are either mentally ill and substance abusers.
- Provides family counseling.

Other Services:

- Offers off-site services for clients, including evaluations, case management, case coordination and referral for high-risk individuals who have been diagnosed as severely mentally ill.
- Offers school-based services, including evaluation, referral, consultation, teacher education and linkage to public and mental health services; these services are for special populations such as learning disabled, gifted and multicultural programs from elementary to high school.

Pets Are Wonderful Support (PAWS) San Francisco

645 Harrison Street Suite 100
San Francisco, CA 94107

415-241-1460

Fax: 415-979-9269

Business phone: 415-979-9269

www.pawssf.org

Hours:

10:00 a.m.–6:00 p.m., Monday–Friday.

Eligibility:

Low-income San Francisco resident, with a diagnosis of a debilitating chronic or terminal illness.

Registration:

Accepts 15 new clients every month on a first-come, first-served basis; call on the first business day of the month at 10:00 a.m.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Provides assistance to low-income individuals with a debilitating chronic or terminal illness (including HIV/AIDS) to care for their pets, including in-home animal care such as dog-walking, litter box maintenance and aquarium cleaning; transportation for veterinary appointments; subsidized assistance with acute-need veterinary care; pet food and supplies; and educational materials on the risk of zoonotic (animal to human) diseases.

Other Services:

- Offers volunteer opportunities and internships.
- Provides speakers on related topics.
- Sponsors an annual fundraiser, "Doggone Fun Run".
- Publishes a quarterly newsletter, *PAWS Prints*.

Positive Living for Us

STOP AIDS PROJECT/Positive Living for Us (PLUS)

2128 15th Street
San Francisco, CA 94114

415-575-0150 ext. 250

Fax: 415-575-0166

www.stopaids.org

Hours:

PLUS occurs quarterly. Check the EVENTS link on the left side of the page to see all the PLUS seminars coming up.

Eligibility:

HIV positive individuals and their families; must be able to attend entire weekend seminar.

Registration:

Call for registration and to verify seminar location.

Fees:

Free.

Waiting Period:

None.

Primary Services:

Conducts educational and practical workshops for individuals who have recently tested HIV positive and need guidance on making informed decisions. Topics include HIV pathogenesis, acupuncture and Chinese medicine, drug treatment options, stress management, nutrition, insurance, public benefits, sexuality and dating, and addiction recovery.

Other Services:

Offers volunteer opportunities.

Languages:

ASL.

Positive Resource Center

785 Market Street, 10th Floor
San Francisco, CA 94103

415-777-0333

Fax: 415-777-1770

www.positiveresource.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

- Individuals with HIV/AIDS who are being treated for severe mental health conditions at contracted San Francisco Mental Health Clinics.
- San Francisco residents for benefits counseling.
- San Francisco and Bay Area residents for employment services.

Registration:

Call to schedule an appointment.

Fees:

Free.

Waiting Period:

- Two to three weeks for initial appointment.
- Some employment-related workshops are drop-in and may be attended before initial appointment.

Primary Services:

- Provides benefit advocacy for San Francisco residents living with HIV/AIDS or severe mental health condition and employment services for Bay Area residents with HIV/AIDS. Benefits counseling services cover Social Security Insurance (*SSI*), Social Security State Disability Insurance (*SSDI*), CA Assistance Program for Immigrants, Medi-Cal, and Medicare. Assistance is provided from initial application through hearings before administrative law judges.
- Offers access to Comprehensive AIDS Resources Emergency/Health Insurance Premium Program (*CARE/HIPP*) to help people pay health insurance premiums when they become disabled with HIV/AIDS.
- Provides job search skills workshops, resume assistance, computer training, career counseling, legal clinics, client resource area and job placement assistance for people with HIV/AIDS considering work, on-site access to the CA Department of Rehabilitation and assistance in starting a small business.

Potrero Hill Health Center

1050 Wisconsin Street
San Francisco, CA 94107

415-648-3022 or 415-920-1250

Fax: 415-550-1639

Hours:

8:30 a.m.–5:30 p.m., Monday–Friday; a physician on call 24 hours daily.

Eligibility:

- Anyone.
- San Francisco resident for sliding scale fees.

Registration:

- Walk-in or call for an appointment.
- Proof of income and San Francisco residency is required for sliding scale subsidy.

Fees:

- Sliding scale; varies according to income, from 20% to 100% of cost.
- Medi-Cal, Medicare; private insurance accepted.

Waiting Period:

New patient medical appointments are usually scheduled within 3 weeks. Urgent care is usually available on the same or next day.

Primary Services:

- Offers complete medical services for adults and children, with consultation back-up provided through San Francisco General Hospital. Medical services include prenatal and postpartum care, HIV services such as confidential testing, women's clinic, teen clinic, pregnancy testing, child clinic, immunizations, nutrition services, STD testing and treatment.
- Offers limited dental care, including cavity fillings.
- Provides social work services, including assistance in applying for Medi-Cal.
- Serves as an enrollment site for the AIDS Drug Assistance Program (*ADAP*).

Project Inform

1375 Mission Street
San Francisco, CA 94103

415-558-8669

National Hotline: 800-822-7422

Local Hotline: 415-558-9051

Main Reception: 415-558-8669

Fax: 415-558-0684

www.projectinform.org

Hours:

- 9:00 a.m.–5:00 p.m., Monday–Friday.
- 10:00 a.m.–4:00 p.m., Saturday (hotline).
- Message service after hours for call back.

Eligibility:

Persons in need.

Registration:

Call.

Fees:

- None.
- Private donations are requested.

Waiting Period:

None.

Primary Services:

- Provides HIV/AIDS research and treatment information to individuals and health care providers and works with policy makers to improve HIV/AIDS research and regulatory policies.
- Sponsors a Treatment Hotline which provides updated HIV/AIDS treatment information and news.
- Sponsors biannual update town meetings which provide recent HIV treatment information.
- Advocates for, and develops, policy recommendations for regulatory reform.
- Offers numerous (75) fact sheets on a variety of relevant topics and publications that include *PI Perspective* and *WISE WORDS*, a newsletter published three times a year for women living with HIV. Publications are available in English and Spanish.
- Offers volunteer opportunities.

Languages:

Spanish.

Project Open Hand

730 Polk Street
San Francisco, CA 94109

415-447-2300

Toll-free Client Services: 800-551-6325

Client Services: 415-447-2326

Fax: 415-447-2492

www.openhand.org

Hours:

- Grocery Center and Casework:
Tuesday 9:00 a.m.–4:00 p.m.; Wednesday–Saturday 11:00 a.m.–4:00 p.m.
- Client Services:
Monday–Friday, 9:00 a.m.–4:00 p.m.

Eligibility:

San Francisco resident with symptomatic or disabling HIV/AIDS.

Registration:

Call 1-800-551-MEAL for appointments.

Fees:

Free.

Waiting Period:

None.

Primary Services:

- Delivers free hot or frozen meals daily to people with symptomatic or disabling HIV/AIDS. Some menus are available for people with dietary restrictions.
- Provides free supplemental groceries to people with symptomatic or disabling HIV/AIDS.
- Offers catering services for events both large and small, including on-site catering at Project Open Hand for evening events of 50–100 people and off-premise catering for groups of 5–500 people. Catering service specializes in cocktail receptions, corporate catering, boxed lunches, and buffet or sit-down dinners. For catering information, call 415-447-2460.

Quan Yin Healing Arts Center

455 Valencia Street
San Francisco, CA 94103

415-861-4964

www.quanyinhealingarts.org

Hours:

- 11:00 a.m.–7:00 p.m., Tuesday–Friday.
- 9:00 a.m.–3:00 p.m., Saturday.

Eligibility:

Contact agency for eligibility information.

Registration:

Call agency to schedule an appointment.

Fees:

- Sliding scale based on income; Medi-Cal, Workers Comp and private insurance are accepted.
- DPH Funded Ryan White for PLWA.

Waiting Period:

- Daily appointments available; new appointment within 24 hours.
- Drop-ins welcome.

Primary Services:

Provides alternative and holistic healing services to seriously ill patients (including individuals with HIV/AIDS, hepatitis C, stroke victims, brain injuries, substance abuse addictions, and cancer using Chinese herbal medicine such as natural therapies; affordable acupuncture clinic; massage therapies; nutritional supplements; yoga; Education Health Classes and Qigong).

Riley Center

Rosalie House

3543 18th Street Third Floor
San Francisco, CA 94110

415-552-2943

24-hour Crisis Line: 415-255-0165

Fax: 415-552-0337

www.rileycenter.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday (screening and intake).

Eligibility:

- Any woman in abusive relationships including lesbians and transgendered women.
- Must be substance free while in program.

Registration:

- Intake required; call 24-hour intake and crisis line at 415-255-0165.
- Service based on need and availability.

Fees:

Sliding Scale. No one is turned away due to lack of funds.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides supportive services for battered women and their children.
- Maintains a 24-hour crisis hotline for battered women at 415-255-0165.
- Assists women by providing strategies for obtaining employment; education; housing; child care; legal assistance; support groups; health care; and public benefits. Further individual needs are addressed through supportive counseling, workshops, referrals and advocacy.
- Sponsors Brennan House, a confidential transitional housing program for formerly battered women and their children. Call 415-255-0165.
- Sponsors an emergency confidential shelter for battered women and their children. Call 415-831-3535.

Other Services:

- Provides speakers on domestic violence and related issues.
- Offers volunteer opportunities and training.

Languages:

Spanish, Mandarin.

Rose Resnick Lighthouse for the Blind and Visually Impaired

214 Van Ness Avenue
San Francisco, CA 94102

415-431-1481

Fax: 415-863-7568

TDD: 415-431-4572

www.lighthouse-sf.org

Hours:

- 8:30 a.m.–5:00 p.m., Monday–Friday.
- Adaptions Lighthouse Store: 11:00 a.m.–6:00 p.m. Monday–Friday.

Eligibility:

- Individuals who are blind, visually impaired or print handicapped.
- For taxi vouchers, must be a San Francisco resident.

Registration:

- Contact agency to arrange an appointment with a social worker.
- A referral from an ophthalmologist is required to use the Low Vision Center.

Fees:

There are fees for classes and visual aid equipment.

Waiting Period:

None.

Primary Services:

- Offers supportive, educational and rehabilitative services for blind or visually impaired individuals of all ages, including mutual support groups, taxi vouchers, information and referral.
- Rehabilitation services include training in cooking, organizing, and other independent living skills.
- Offers orientation and mobility services, such as training in using a cane, orientation in the home or office and travel skills throughout the community.
- Offers employment services to provide individual training; seminars; resume assistance and an accessible Job Search Station with an adaptive computer with Internet access, scanner, CCTV and job listings in alternative formats.
- Provides volunteers to assist individuals in their home with reading mail, writing correspondence, shopping, running errands, going hiking, jogging and tandem bike riding.
- Offers customized services for deaf-blindness and AIDS-related vision loss.
- Offers classes for adults, including Braille, English as a Second Language, and living with vision loss.

Saint Anthony Foundation

Clothing and Furniture Program

1185 Mission Street
San Francisco, CA 94103

415-241-8300

Fax: 415-252-7764

www.stanthonysf.org

Hours:

- 8:30 a.m.–4:00 p.m., Monday–Friday (office hours, donation drop-off).
- Clothing distribution (by lottery) for men: 7:30 a.m. Monday, Tuesday, Wednesday, Friday.
- For families with children: 10:30 a.m. Monday, Tuesday, Wednesday, Friday.
- For women: 2:00 p.m. Monday, Tuesday, Wednesday, Friday.

Eligibility:

Varies; contact agency for information.

Registration:

Varies; contact agency for information.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Distributes clothing, dishes, linens and small appliances to San Francisco families with children and individual men and women in need through referral process.
- Accepts donations of clothing, household items and working small appliances at warehouse at 101 8th Street (corner of 8th and Mission) during office hours. Home pick-up of donations in San Francisco area is available Monday–Friday depending on donor zip code and available space.

Saint Anthony Foundation

Dining Room

45 Jones Street
San Francisco, CA 94102

415- 241-2600

Fax: 415-252-1635

www.sfanthonysf.org

Hours:

- 10:30 a.m.–11:30 p.m. for seniors, disabled and families with children.
- 11:30 p.m.–1:30 p.m. for all others daily.

Eligibility:

- Anyone for daily lunch.
- Must show a photo ID and proof of San Francisco address for Emergency Food Assistance Program (*EFAP*).

Registration:

Stand in line.

Fees:

Free.

Waiting Period:

None.

Primary Services:

Offers cafeteria style meals. Persons with HIV or AIDS who have difficulty standing in line or carrying a tray are eligible to receive a disability card. Please bring a doctor's note or letter of diagnosis.

Saint Anthony Foundation

Saint Anthony Free Medical Clinic

150 Golden Gate Avenue
San Francisco, CA 94102

415-241-8320

Fax: 415-241-8322

www.sfanthonysf.org

Hours:

- 8:00 a.m.–12:00 noon, 1:00–4:30 p.m., Monday, Tuesday, Thursday, and Friday.
- 8:00 a.m.–12:00 noon, Wednesdays only.

Eligibility:

San Francisco residents under 55 years old who do not have health insurance or means to pay for needed health care. New Medi-Cal patients will be referred to other clinics.

Registration:

- Walk-in or apply by phone.
- Appointments are strongly encouraged for all children's services.
- All new adult patients must be seen at the drop-in clinic before making an appointment. Drop-in services are first-come, first-served.

Fees:

No fees for medical services.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a free primary care medical clinic for low-income adults, uninsured families and children. Services include adult drop-in care, pediatrics, podiatry clinic, nutrition services, orthopedic services and seasonal flu shots for individuals with a chronic illness. A laboratory and pharmacy are located on site.
- Offers free Confidential HIV test and free OraQuick Rapid test, with results in 30 minutes.

St. James Infirmary

1372 Mission Street
San Francisco, CA 94103

415-554-8494

Fax: 415-554-8444

www.stjamesinfirmary.org

Hours:

- Drop-In Needle Distribution and Disposal Tuesdays: 1:00–6:00 p.m.
- Drop-In Tuesdays: 3:00–6:00 p.m. Last intake at 5:30 p.m.
- Drop-In Wednesdays: 6:00–9:00 p.m. Last intake at 8:30 p.m.
Primary Medical Care; Holistic Services; HIV/STI Counseling and Testing; Peer Counseling.
- Drop-In and Appointment, Thursdays: 6:00–9:00 p.m. Last intake at 8:30 p.m.
- Transgender Healthcare and Hormone Therapy; call 415-572-9414 for availability.

Eligibility:

Sex Workers (female, male, and transgender), their current partner(s), and their children (Medical Services for Adolescent and above only) who live and work within the San Francisco Bay Area.

Registration:

Drop-in.

Fees:

None.

Waiting Period:

Contact agency for information.

Primary Services:

Provides HIV and other STD counseling and testing, peer counseling, psychotherapy, holistic services, transgender hormone therapy, shelter referrals and linkage, needle exchange and harm reduction supplies.

Other Services:

- Training and support groups for sex workers, community outreach.
- Food and clothing exchange.

Saint Mary's Medical Center

Saint Mary's HIV Services

2235 Hayes Street
San Francisco, CA 94117

415-750-5733

Program Coordinator: 415-750-5690

www.chwestbay.org/stmarys/index.html

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

HIV/AIDS diagnosis.

Registration:

Call to arrange an appointment/intake.

Fees:

- Vary. Contact agency for more information.
- Private insurance, Medi-Cal and Medicare are accepted.
- A limited number of uninsured individuals are accepted.

Waiting Period:

Can be up to 1–2 weeks.

Primary Services:

- Provides primary care persons with HIV disease. Primary and sub-specialty care is available at the Sister Mary Philippa Health Center. Services include primary case management, HIV treatment advocacy and peer advocacy, and ADAP enrollment.
- Offers OraQuick Rapid HIV testing.

Saint Vincent de Paul Society

Arlington Residence, Inc

480 Ellis Street
San Francisco, CA 94102

415-673-9600

Fax: 415-673-8452

www.svdp.org

Hours:

9:30 a.m.–5:30 p.m., Monday–Friday.

Eligibility:

Must meet income guidelines; have verifiable income and six months verifiable sobriety for individuals in recovery. All residents must sign a clean and sober contract.

Registration:

Call or walk-in to apply.

Fees:

Rental fees are available on a sliding scale.

Waiting Period:

There is a waiting list. Length of wait is determined by the availability of units.

Primary Services:

- Operates a residential hotel for low-income single individuals, recovering alcohol abusers, recovering drug abusers, and individuals with a dual diagnosis. Residency is available to both men and women. Residents must be able to live independently and be willing to comply with hotel rules. There is currently no limitation on the length of time a resident may remain.
- Offers on-site open Alcoholics Anonymous (AA) meetings on Saturdays.

Saint Vincent de Paul Society

Multi-Service Center South

525 5th Street
San Francisco, CA 94107

415-597-7960

Fax: 415-597-7946

Hours:

24 hours daily.

Eligibility:

Homeless men 18 years of age or more.

Registration:

Shelter lottery tickets are available between 5:00 a.m. and 12:00 noon; selected ticket numbers are posted at 12:30 p.m. Drop-in between 9:00 and 10:00 a.m. to see case manager for long term stays.

Fees:

Free.

Waiting Period:

30–60 days for long term case management beds.

Primary Services:

- Provides shelter and support services for 345 men each night and 100 each day. Services include breakfast and dinner, case management, crisis counseling, information and referral, medical care, substance abuse treatment, emergency clothing, and bathing and laundry facilities.
- Offers drop-in clinic services from 6:00–8:00 p.m., Tuesday and Thursday through the UCSF Homeless Clinic; services include primary-care services, referrals for HIV testing, referrals for specialty and emergency service, referrals for diagnostic testing, medication prescriptions, and tuberculosis skin testing.
- Offers evening meals for residents in single room occupancy hotels (SRO) and at the Multi-Service Center; to participate, SROs may call the Food Services Manager at 415-597-7797. Suggested donation is \$2.00 cash or food-stamps per meal.

Saint Vincent de Paul Society

Ozanam Center

1175 Howard Street
San Francisco, CA 94103

415-864-3057

24-Hour Intake: 415-252-5305

Fax: 415-864-3163

Hours:

- 24 hours daily (Withe Reception Center and Howard Street Detox).
- 7:30 a.m.–3:30 p.m. Monday–Friday (Drop-In Center).

Eligibility:

Men and women, age 18 and over, under the influence of or withdrawing from alcohol or drugs.

Registration:

Walk-in or obtain referral.

Fees:

\$10 donation requested; no one is turned away for lack of funds.

Waiting Period:

First come, first served.

Primary Services:

- Provides residential substance abuse services to individuals who are under the influence or currently experiencing withdrawal from alcohol or drugs. The Withe Reception Center offers drop-in services and short term supportive services including drug and alcohol assessment and referrals to detoxification services. Howard Street Detox offers an average 3.5-day non-medical live-in detoxification service, food and shelter, and referrals to primary care treatment programs and daily 12-step support meetings.
- Offers money management services.

Languages:

Spanish, French.

Saint Vincent de Paul Society

Riley Center

3543 18th Street
San Francisco, CA 94110

415- 552-2943

24-Hour Crisis Line: 415-255-0165

www.rileycenter.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Battered women.

Registration:

- For the Community Office, drop-in or phone to apply.
- For Brennan House, call for an application; must be referred by another agency.
- For emergency shelter, call 415-255-0165 (24-hour crisis line).

Fees:

None for the outreach program; sliding scale for the residential programs.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides supportive services for battered women and their children.
- Maintains a 24-hour crisis hotline for battered women at 415-255-0165.
- Assists women by providing strategies for obtaining employment; education; housing; child care; legal assistance; support groups; health care; and public benefits. Further individual needs are addressed through supportive counseling, workshops, referrals and advocacy.
- Sponsors Brennan House, a confidential transitional housing program for formerly battered women and their children. Call 415-255-0165.
- Sponsors confidential emergency shelter for battered women and their children. Call 415-831-3535 for more information.

Other Services:

- Provides speakers on domestic violence and related issues.
- Offers volunteer opportunities and training.

Languages:

Spanish, Mandarin.

Salvation Army

Harbor Light Center

1275 Harrison Street
San Francisco, CA 94103

415-503-3000

Fax: 415-864-5015

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday (office).

Eligibility:

- Substance users who are age 18 years and over.
- For Ryan White Program must be a substance user with HIV/AIDS.

Registration:

Apply by phone for interview.

Fees:

Varies according to service and income; contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers a continuum of services to men and women with alcohol and drug-related problems, including detoxification, primary substance abuse treatment, a long-term residential program, and referrals.
- Provides individual and group counseling, vocational assistance, spiritual counseling and re-socialization.
- Provides an HIV/AIDS specific program that includes primary substance abuse treatment services and recovery home services supplemented by AIDS/HIV counseling, support groups, referrals to community services, benefits assistance, dietary needs assessment and referrals, and emergency transportation services.

Other Services:

Delivers free Thanksgiving meals to elderly, disabled or homebound individuals. Reservations are required.

Salvation Army

Turk Street Corps

242 Turk Street
San Francisco, CA 94102

415-292-2585

Fax: 415-292-2590

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday (office hours).

Eligibility:

Age 55 and over for senior lunch program.

Registration:

Walk-in or call for information.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a neighborhood drop-in center which provides a variety of supportive services for residents of the Tenderloin District.
- Provides senior services, including congregate lunches on Monday–Friday at 11:30 a.m., health education, a podiatry clinic, support groups, exercise classes, field trips, recreational activities and referrals to other supportive services.
- Offers children's programs including Boy Scouts, Cub Scouts, Girl Guard, Sunbeam and a summer day camp.
- Offers a youth program (age 13–18 years old) Monday–Friday from 5:00–9:00 p.m.
- Provides a women's program which includes field trips, crafts, education, worship and fellowship.
- Offers a Bible class every Tuesday at 6:30 p.m.
- Sponsors an open Alcoholics Anonymous support group every Saturday from 10:00–11:00 a.m.

San Francisco AIDS Foundation

995 Market Street #200
San Francisco, CA 94103

415-487-3000

Client Services and Information: 415-487-8000

Fax: 415-487-3009

www.sfaf.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Varies with program; contact agency for information.

Registration:

Varies with program; contact agency for information.

Fees:

Direct services and publications are free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides direct social services, referrals, treatment support, education, prevention, advocacy and volunteer activities.
- Operates the California HIV/AIDS Information and Referral Hotline (see separate listing).
- Publishes the *Bulletin of Experimental Treatments for AIDS (BETA)* in English and Spanish.
- Educates and works with policy makers, corporations, public health coalitions and activists on HIV issues.
- Offers Black Brothers Esteem (*BBE*), a program that promotes the sexual health and well-being of African American gay and same-gender loving men through a range of activities. For more information, call 415-487-8066 or visit www.sfaf.org/bbe.
- Oversees the HIV Prevention Project (HPP), the AIDS Foundation's needle exchange program that offers free anonymous syringe exchange at locations throughout San Francisco. For a schedule of sites or for more information, call 415-241-5100 or visit www.sfaf.org/hpp.
- Collaborates with the UCSF AIDS Health Project and Shanti as partners in the HIV Services Partnership (HSP) to ensure people with HIV/AIDS have access to direct medical services and comprehensive psychosocial services through a single registration and assessment process.
- Offers harm reduction program for gay, bisexual, transgender, or questioning men who have questions about speed or need help dealing with speed through Stonewall Project. Individuals do not have to be clean and sober to participate. Call 415-502-1999.

Other Services:

Offers volunteer opportunities.

San Francisco AIDS Foundation

California HIV/AIDS Information and Referral Hotline

995 Market Street
San Francisco, CA 94103

415-863-AIDS (2437)

In Spanish: 415-487-3004

Toll Free California: 800-367-2437 (FOR AIDS)

Local: 415-863-2437

TDD: 888-225-2437

www.aidshotline.org

Hours:

- 9:00 a.m.–9:00 p.m., Monday, Wednesday, Thursday and Friday.
- 9:00 a.m.–9:00 p.m., Tuesdays. (these are the same hours, should be 9am-9pm M-F???)

Eligibility:

- Anyone.
- Call 415-487-8080 for information about volunteer requirements.

Registration:

Volunteers must complete a training program. Call 415-482-8080 for information.

Fees:

Free.

Waiting Period:

None.

Primary Services:

- Operates a telephone hotline in English and Spanish; also operates a TDD line. The Hotline can address concerns or questions about AIDS/HIV and AIDS-related subjects such as testing, safe sex, health care, mental health, and substance abuse, emotional support, etc.
- Provides telephone counseling and referrals to AIDS service providers and other organizations throughout California.

San Francisco AIDS Foundation

HIV Prevention Project (HPP)

PO Box 429018
San Francisco, CA 94142

415-241-5100

Fax: 415-487-8089

[www.sfaf.org/prevention/
needleexchange/index.html](http://www.sfaf.org/prevention/needleexchange/index.html)

Hours:

Vary depending on location.

Eligibility:

Not applicable.

Registration:

None required.

Fees:

Free.

Primary Services:

- Provides free weekly needle exchange services at various locations and times throughout San Francisco. Exchange locations and times are:
 - Monday: 2:00–4:00 p.m. 4720 3rd St. (Bayview Hunters Point).
 - Monday: 7:00–9:00 p.m., Ivy Street (next to Tom Waddell Clinic).
 - Tuesday: 10:00 a.m.–12:00 noon, 117A 6th Street near Mission Street.
 - Tuesday: 6:00–8:00 p.m. Duboce Street (between Church and Market).
 - Wednesday: 6:00–8:00 p.m. 427 South Van Ness (between 15th & 16th), 1850 Mission Street.
 - Thursday: 1:00–3:00 p.m. 4720 3rd Street (Bayview Hunters Point).
 - Thursday: 7:00–9:00 p.m. Hemlock Alley between Post and Sutter Streets and Polk Street and Van Ness Avenue.
 - Friday: 12:00 noon–2:00 p.m. 117A 6th Street near Mission.
 - Friday: 6:00–8:00 p.m. 234 Eddy Street between Taylor and Jones.
 - Saturday: 3:00–11:00 p.m. 117A 6th Street near Mission.
- Offers Hepatitis A and Hepatitis B vaccinations. Call for information.
- Provides sterile syringe exchange as an AIDS prevention method.
- Provides free emergency care at some sites, as well as referrals to social services.
- Offers volunteer opportunities.

San Francisco Dental Society

Emergency and Referral Service

**2143 Lombard Street
San Francisco, CA 94123**

415-928-7337

Referral Line: **415-421-1435**

Medi-Cal Referrals: **800-22-6384**

Fax: **415-928-5297**

www.sfds.org

Hours:

- 24 hours daily (referral service).
- 9:00 a.m.–5:00 p.m., Monday–Friday (business office).

Eligibility:

Contact agency for information.

Registration:

Services are available by telephone.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Offers a telephone dental referral service which provides names and phone numbers of member dentists according to neighborhoods, languages spoken, emergency hours, and Medi-Cal acceptance policies. The business office will assist callers when the referral line is busy.

San Francisco General Hospital

Early Access Clinic

1001 Potrero Avenue, 1-M3
San Francisco, CA 94110
415-206-8494
415-206-3012

Hours:

- 8:30–11:30 a.m., Mondays.
- 12:45–4:30 p.m. Tuesday, Thursday, and Friday.

Eligibility:

Contact agency for information.

Registration:

Phone to schedule an appointment; walk-in appointments available daily.

Fees:

Medi-Cal and Medicare accepted; residents with no insurance pay on sliding scale.

Primary Services:

Provides rapid access to medical services for individuals who have tested positive for HIV or have AIDS through the Early Access Clinic. The EAC works with each patient to develop an individualized treatment plan and strives to make the patient an active partner in their care through educating them about the laboratory tests used to monitor their HIV infection and discussing the risks and benefits of the various treatment options available to them.

Languages:

The Early Access Clinic serves a diverse population and had a Spanish speaking bicultural provider as well as other multicultural staff. In addition, a central bank of interpreters is available to translate for patients.

San Francisco General Hospital

HIV Assessment and Prevention Service

1001 Potrero Ave #301
San Francisco, CA 94110

Appointments: 415-206-8972

Hours:

8:00 a.m.–4:30 p.m. (Monday–Friday arrive no later than 4:00 p.m.).

Eligibility:

At least 12 years old; San Francisco residents. Non-residents may be referred to other agencies.

Registration:

No information provided.

Fees:

Sliding scale. All health insurance plans accepted, including Medi-Cal and Medicare.

Waiting Period:

Contact agency for information.

Primary Service:

- Provides client-centered HIV risk assessment, counseling, confidential testing, education, and referrals for both inpatients and outpatients at San Francisco General Hospital (*SFGH*). HAPS risk assessment encounters include discussion of risk behaviors, education, the development of a risk-reduction plan, referrals, and signed consent for confidential HIV testing.
- Offers referrals and linkages to follow-up services.

San Francisco General Hospital Medical Center (GMC)

1001 Potrero Avenue #1M3
San Francisco, CA 94110

Appointments: **415-206-8492**

Referral and Assistance: **415-206-5166**

Hours:

- 8:00 a.m.–12:00 noon, 1:00–5:00 p.m., Monday, Wednesday–Friday.
- 8:00 a.m.–12:00 noon, 1:00–9:00 p.m., Tuesday.

Eligibility:

San Francisco resident. Non-residents without insurance or patients enrolled in health care organizations or insurance plans may be referred to other agencies.

Registration:

Outpatient services are by appointment. Appointments are available by calling a patient's regular service provider, Patient Referral and Assistance, or the clinic.

Fees:

Varies. All health insurance coverage including Medi-Cal and Medicare, is accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides a broad range of diagnostic and treatment services including public health services, primary adult and pediatric care, specialty medicine, laboratory services, AIDS treatment, preventative medicine and other allied support services.
- Offers regular smoking cessation and stress reduction groups. Call 415-206-5166.

San Francisco General Hospital

Positive Health Program - Ward 86

995 Potrero Avenue, 6th Floor
San Francisco, CA 94110

415-206-2400

Hours:

8:00 a.m.–5:00 p.m. Monday–Friday.

Eligibility:

HIV positive adults; oncology patients; hematology patients.

Registration:

Call for an appointment.

Fees:

Sliding scale; Medi-Cal accepted; free services for low-income adults.

Waiting Period:

There is a short waiting period.

Primary Services:

- Provides a full range of primary medical care and programs for individuals with HIV, cancer and hematology conditions. Services include day-infusion services, diagnostic workups, pharmacist consultations, laboratory service, acute crisis intervention and mental health referrals.
- Programs include the HIV/AIDS Clinic; Research Consultation Clinic, which provides information to people with HIV; Women's HIV/AIDS Clinic; Lymphoma Clinic; general hematology; HIV diet and nutrition counseling; HIV Oncology Clinic; HIV Dermatology Clinic; HIV Metabolism/Wasting management; Neurology Clinic; HIV/AIDS Psychiatric Services; Prescription Drug Refill Clinic and Pharmacy Services; cytomegalovirus (*CMV*) management services; home visits and hospice care; and intravenous (*IV*) infusion services.
- Serves as an enrollment site for the AIDS Drug Assistance Program (*ADAP*).

Other services:

- Mental health counseling.
- Psychiatry.
- Substance use counseling.

San Francisco General Hospital

Post-Exposure Prevention Study (PEP Study)

3180 18th Street Ste. 301
San Francisco, CA 94110

415-514-4737

After-hours: 514-4737

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

14 years or older; HIV negative with possible serious HIV exposure within the last 72 hours either through unprotected sex or sharing intravenous needles.

Registration:

Contact agency for information.

Fees:

None.

Waiting Period:

None.

Primary Services:

Offers clinical study to individuals within 72 hours of serious exposure to HIV to help prevent infection. All components of the study are free, including HIV counseling, HIV testing and 28 days of HIV medications. Counseling sessions and testing will last 1 year after enrollment.

San Francisco General Hospital

Psychiatric Emergency Services (PES)

1001 Potrero Avenue
San Francisco, CA 94110
415-206-8125

Hours:

24-hours daily.

Eligibility:

Individuals involuntarily detained who need emergency psychiatric services.

Registration:

Contact agency for information.

Fees:

Vary. Contact agency for information.

Waiting Period:

Emergency only.

Primary Services:

- Provides psychiatric emergency services including psychiatric evaluations and crisis stabilization.
- Provides short-term case management and referrals to clinics and hospitalization for individuals receiving psychiatric emergency services.

San Francisco General Hospital

Substance Abuse Services

995 Potrero
San Francisco, CA 94110 (client entrance)

STOP: 415-502-5777

OTOP program: (at SFGH, Ward 93):
415-206-8412

FACET Program: 415-563-9816

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

San Francisco resident; age 18 or older; substance users.

Registration:

Referral needed from provider for the Opiate Treatment Outpatient Program (OTOP).

Fees:

Sliding scale for OTOP and STOP; no fees for STOP.

Waiting Period:

Varies for STOP. Contact agency for information.

Primary Services:

- Provides outpatient detoxification treatment, with emphasis on treating injection drug users and other substance users through OTOP. Social, psychiatric, and medical services are available. Program includes methadone-assisted detoxification, including 30-day and 90-day gradual withdrawal. Maintenance treatment available for individuals with long-term opiate addiction, with a special focus on treating patients with HIV disease, as well as six-month methadone-assisted detoxification for people with HIV disease who are addicted to heroin and other opiates.
- Provides treatment for people with cocaine, amphetamine, or other stimulant abuse problems through STOP.
- Provides health care for medical and psychiatric problems for patients with HIV disease.
- Provides comprehensive services to pregnant women who are opiate or stimulant abusers through FACET, including prenatal and postpartum medical and substance abuse treatment, and prenatal and parenting classes for pregnant women.

San Francisco Housing Authority

440 Turk Street
San Francisco, CA 94102

Client Services: 415-554-1200 or
415-554-1386

Section 8: 415-674-3200

Fax: 415-241-1024

www.sfha.org

Hours:

- 8:00 a.m.–5:00 p.m., Monday–Friday (administration).
- 9:00–11:00 a.m. and 2:00–to 4:00 p.m., Monday and Wednesday (intake for public housing).

Eligibility:

Low-income, disabled, or 62 years of age or older.

Registration:

Call during intake hours to register for orientation and evaluation.

Fees:

Rent is 30% of income.

Waiting Period:

- 2 to 3 years.
- Section 8 waiting list is closed until further notice.

Primary Services:

- Offers housing to people with disabilities, seniors, low-income individuals and families.
- Develops and maintains low-rent permanent public housing units.
- Operates the Section 8 Subsidized Housing Voucher and Certificate Program which pays a portion of the rent to the owners of the rental property for qualified individuals (1237 Van Ness Avenue, 2nd Floor, 415-674-3200).
- Administers the Single Room Occupancy (SRO) and Special Program Housing throughout the city for homeless individuals and homeless people with HIV/AIDS; Housing Opportunities for Persons With AIDS (HOPWA) program; the Veterans Affairs Supported Housing (VASH) program; and the Section 8 Aftercare Program.
- Works with the Human Services Department (DHS) in administering the Shelter Plus Care Program.

San Francisco Lesbian, Gay, Bisexual, and Transgender Center

1800 Market Street
San Francisco, CA 94102

415-865-5555

Fax: 415-865-5501

www.sfcenter.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday (administration).

Eligibility:

None.

Registration:

Contact the Center for registration information for its various programs.

Fees:

Membership level fees.

Waiting Period:

None.

Primary Services:

- Offers programs and services for LGBT people, their friends and families, including Economic and Workforce Development; Arts, Culture and Social Activities; Children, Youth and Families; Health and Wellness; Building Services; and Community Development.
- Provides space for community meetings and special events.

Languages:

Spanish.

San Francisco Paratransit Broker

68 12th St.
San Francisco, CA 94103

Intake: **415-351-7000**

Customer Service: **415-351-7052**

Eligibility: **415-543-7050**

Fax: **415-351-3134**

TDD: **415-351-3942**

www.sfparatransit.com

Hours:

9:00 a.m.–4:45 p.m., Monday–Friday.

Eligibility:

Individuals unable to use public fixed route transportation (*MUNI*) due to a disability.

Registration:

Complete Americans with Disabilities Act (*ADA*) Bay Area Application Form; request application by phone (415-351-7050) or via website.

Fees:

\$1.65 one-way per trip.

Waiting Period:

Eligibility is determined within 21 days of receipt of completed application.

Primary Services:

- Provides four modes of transportation for persons who are unable to use public transportation due to disability. The Ramped Taxi service is available for wheelchair users and ambulatory riders. Discount taxi scrip (vouchers) can be used in taxis and ramped taxis in San Francisco. The Lift-Van service provides lift-equipped vans to transport wheelchair users within San Francisco.
- The taxi and lift-van service may be used for any trips within the Muni service area.
- The Group Van service is available for groups of seven or more qualified persons traveling to a common destination site.

Languages:

Spanish, Mandarin, Russian, Vietnamese.

San Francisco Suicide Prevention

415-984-1900

24-hour Crisis line: **415-781-0500**

Drug Information Line: **415-362-3400**

Relapse Line: **415-834-1144**

AIDS/HIV Nightline: **415-434-AIDS** or
1-800-273-AIDS

Línea de Apoyo: **415-989-5212** o
1-800-303-7432

TDD for all services: **415-227-0245**

www.sfsuicide.org

Hours:

- 8:00 a.m.–5:00 p.m., Monday–Friday (Administration).
- Crisis Line: 24 hours.
- AIDS/HIV Nightline in English: 5:00 p.m.–5:00 a.m.
- SIDA/VIH Línea de Apoyo en Español: 6:00–10:00 p.m.
- To volunteer: 415-984-1900 x117.

Eligibility:

None.

Fees:

Free.

Waiting Period:

None.

Primary Services:

Offers telephone intervention to people experiencing suicidal crisis; general counseling services for people struggling with grief and other related issues; HIV/AIDS nightline. Services provided 24 hours a day by trained volunteers, under the supervision of a multidisciplinary staff.

Languages:

Spanish.

Shanti

730 Polk Street 3rd floor
San Francisco, CA 94109

415-674-4700

Fax: 415-674-0373

www.shanti.org

www.shanti.org/lifeprograms.html

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

People with AIDS/HIV who are San Francisco residents; must have a letter of diagnosis.

Registration:

Call for intake.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides intake and assessment, information and referral, and integrated case management services.
- Provides a 16-week workshop series, and drop-in groups including HIV/Hepatitis C co-infection group, and individual counseling.
- Offers Volunteer Services to provide emotional and practical support, including house cleaning and errands.
- Offers the Activities Program, which provides free tickets to movies; cultural and educational events; and social activities.

Note: *Shanti collaborates with Westside CMH and Project Open Hand as partners in the Shanti-Westside ICM collaboration to ensure that people with HIV/AIDS have access to direct primary health care services, medical case management, and nutritional counseling through a single registration and assessment process.*

Shelter Plus Care Program

1440 Harrison Street
San Francisco, CA 94103

415-558-1980

Fax: 415-558-2834

TDD: 415-557-5214

Hours:

8:30 a.m.–5:00 p.m. Monday–Friday.

Eligibility:

Homeless resident of San Francisco and have one or more special needs related to substance abuse, mental illness or symptomatic HIV/AIDS.

Registration:

Apply through one of the Shelter Plus Care application agencies.

Fees:

Rent is 30% of household income.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides rent subsidies for homeless persons with disabilities and their families in connection with supportive services funded from other sources.
- Offers supportive services including case management, basic living skills, representative payee and money management, benefits advocacy, substance abuse intake/assessment, support groups, crisis intervention, specialized mental health services, and vocational training.

Social Security Administration

Civic Center Office

939 Market Street
San Francisco, CA 94103

415-744-5760

Teleservice Center: 800-772-1213

TDD: 800-325-0778

www.ssa.gov

Hours:

9:00 a.m.–4:30 p.m. Monday–Friday (office).

Eligibility:

Serves zip codes: 94101–94106, 94109, 94119–94121, 94123, 94126, 94129, 94130, 94137–94142, 94144–94147, and 94164.

Registration:

- Walk-in or apply by phone/mail.
- Call first for information about necessary qualifications/documents.
- Appointments available.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Processes claims for all Social Security programs. Social Security provides income to workers and their families in the case of retirement (Social Security Retirement Benefits), disability (*SSDI*), or death (Social Security Survivors Insurance, Social Security Burial Benefits).
- Benefits are based on the worker's wages and may be paid to the worker or the worker's dependents/survivors. Medicare is a federal health insurance program for people age 65 or over and some people under 65 who are disabled. Supplemental Security Income (*SSI*) is for individuals who are blind or disabled (including children); SSI recipients automatically qualify for Medi-Cal.
- Issues original/duplicate Social Security cards.

Social Security Administration

Western Addition Office

1405 Fillmore Street
San Francisco, CA 94115

415-556-9325

SSI only: 415-556-3473

Teleservice Center: 800-772-1213

TDD: 800-325-0778

www.ssa.gov

Hours:

- 9:00 a.m.–4:30 p.m. Monday–Friday (office).
- 7:00 a.m.–7:00 p.m. Monday–Friday (Teleservice Center and TDD).

Eligibility:

Serves the following zip codes: 94115, 94117, and 94118.

Registration:

- Walk-in or apply by phone/mail.
- Call first for information about necessary qualifications/documents.
- Appointments available.

Fees:

Free.

Waiting Period:

No information provided.

Primary Services:

- Processes claims for all Social Security programs. Social Security provides income to workers and their families in the case of retirement (Social Security Retirement Benefits), disability (*SSDI*), or death (Social Security Survivors Insurance, Social Security Burial Benefits).
- Benefits are based on the worker's wages and may be paid to the worker or the worker's dependents/survivors. Medicare is a federal health insurance program for people age 65 or over and some people under 65 who are disabled. Supplemental Security Income (*SSI*) is for individuals who are blind or disabled (including children); SSI recipients automatically qualify for Medi-Cal.
- Issues original/duplicate Social Security cards.

South of Market Health Center

551 Minna Street
San Francisco, CA 94103

415-626-2951

Dental Appointments: 415-636-2380

Fax: 415-626-1096

www.smhcsf.org

Hours:

- 8:00 a.m.–5:00 p.m., Monday–Thursday.
- 8:00 a.m.–3:30 p.m., Friday and Saturday.

Eligibility:

San Francisco resident.

Registration:

Walk-in during drop-in hours or apply by phone; appointment preferred.

Fees:

Varies according to income; Medi-Cal, Medicare, private insurance accepted.

Waiting Period:

Call for an appointment or drop-in.

Primary Services:

- Provides primary health care for adults, including prenatal care, family planning, pregnancy testing, pediatrics, adolescent medicine, gastrointestinal services, podiatry, tuberculosis (*TB*) screening, HIV testing, treatment and counseling, STD testing and treatment, vision and hearing screening. Also provides individual, family, and child mental health counseling and referrals to other services.
- Offers comprehensive dental care. Call for an appointment.

South of Market Mental Health Services

760 Harrison Street
San Francisco, CA 94103

Direct referral and advice line: **415-836-1700**

Fax: **415-836-1700**

TDD: **415-836-1799**

Hours:

- 9:00 a.m.–5:00 p.m. Monday–Friday (Office).
- 9:00–11:00 a.m. and 1:00–3:00 p.m. Monday, Tuesday, Thursday, Friday (drop-in).
1:00 p.m.–3:00 p.m., Wednesday (drop-in).

Eligibility:

Severely mentally disabled adults are given priority for admission.

Registration:

- Call or drop-in for evaluation.
- Referrals accepted from hospitals, emergency services and other programs serving the homeless.

Fees:

- Based on ability to pay.
- Medi-Cal accepted.

Waiting Period:

Up to 6 weeks for an intake appointment.

Primary Services:

- Operates one of four designated Integrated Service Centers (*ISC*) providing evaluation and admission to San Francisco Public Health, Mental Health Services for non-emergency adult community mental health services.
- Provides evaluation for and supervision of psychotropic medications; individual and group counseling and therapy; urgent care; information and referrals; and clinical case management.
- Offers two focus programs addressing the special needs of the service area: the Filipino American Counseling and Treatment (*FACT*) service team, which provides bilingual and culturally relevant services to the Filipino community; and the Mental Health Mobile Support and Treatment Team to the Homeless (*MOST*), which collaborates with care providers for the homeless, and offers intensive clinical case management to mentally disabled homeless individuals.
- Provides services where clients are able to receive them.

Southeast Health Center

HIV Early Intervention Program

2401 Keith Street
San Francisco, CA 94124

415-671-7000

Fax: 415-822-3620

www.dph.sf.ca.us/CHN/HlthCtrs/Southeast.htm

Hours:

- 8:00 a.m.–5:00 p.m., Monday, Tuesday, Thursday and Friday.
- 8:00 a.m.–12:00 noon, 3rd Wednesday of each month.
- Drop-In Clinic, 1:00–3:00 p.m., Monday, Tuesday, Thursday and Friday.

Eligibility:

San Francisco resident.

Registration:

Appointment necessary for all services except drop-in services.

Fees:

Sliding scale, Medi-Cal, Medicare, private insurance accepted.

Waiting Period:

New patient medical appointments usually within 2 weeks.

Primary Services:

- Provides confidential HIV testing and HIV primary care services, psychosocial support, case management, health education and medication adherence support, mental health and substance use counseling/therapy, STD testing and counseling, and hepatitis testing.
- Services as an AIDS Drug Assistance Program (ADAP) enrollment site.

Other Services:

Provides urgent care services, immunizations, tuberculosis screening, hypertension screening, diabetes screening, family planning, general nutritional services, dental care for children and adults, podiatry care, pregnancy testing and counseling, and prenatal care.

Swords to Plowshares: Veterans' Rights Organization

1060 Howard Street
San Francisco, CA 94103

415-252-4788

Fax: 415-252-4790

www.swords-to-plowshares.org

Hours:

9:00 a.m.–12:00 noon, 1:00–5:00 p.m., Monday–Friday except by appointment only on Tuesday.

Eligibility:

United States military veteran.

Registration:

Walk-in.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides supportive services for veterans. Assistance includes legal counseling and referrals, limited court representation, information and referral to related services, representative payee services, advocacy, benefits assistance, individual counseling and referrals for Post-Traumatic Stress Disorder (*PTSD*); and a transitional housing program for homeless veterans.
- Provides Job Training Partnership Act (*JTPA*) training services for homeless veterans including vocational education, resume assistance, and job interview coaching.
- Job Training Partnership Act services are provided by a contract with Private Industry Council of San Francisco (*PIC*).
- Participates in the Community Voice Mail program which provides voice mailboxes for job-seeking homeless clients.

Tenderloin Health

187 Golden Gate Ave. (Drop-in Center)
255 Golden Gate Ave. (Case Management)
San Francisco, CA 94102
415-437-2900
Fax: **415-437-2550**
www.tlhealth.org

Hours:

7:00 a.m.–8:30 p.m., daily.

Eligibility:

Individuals with AIDS/HIV.

Registration:

- Screening for all services during drop-in hours (a.m.).
- Letter of diagnosis is required.

Fees:

Free.

Waiting Period:

- No list.
- No waiting period.

Primary Services:

- Provides primary medical care, including free confidential HIV testing.
- Offers individual psychotherapy, support groups and psychiatric care.
- Offers treatment advocacy and peer advocacy, street outreach, and health education.
- Offers Transgender Support Group.
- Offers Needle Exchange Program.
- Offers HIV Emergency Housing, Transitional Housing Program for post-incarcerated HIV positive individuals.
- Serves as an ADAP enrollment site.

Other Services:

- Offers volunteer program.
- Sponsors forums on HIV and other health-related issues.
- Provides a drop-off site for Recycled AIDS Medicine Program (*RAMP*). Times are Monday–Friday 9:00 a.m.–3:30 p.m.; closed Wednesday 12:00 noon–1:00 p.m.

Note: *The Tenderloin Area Center of Excellence is a collaboration between Tenderloin Health, Asian and Pacific Islander Wellness Center, and Tom Waddell Health Center.*

Tenderloin Housing Clinic

Law Offices

126 Hyde Street 2nd floor
San Francisco, CA 94102

415-771-9850

[www.thclinic.org/content/locations/
galvin.php](http://www.thclinic.org/content/locations/galvin.php)

Hours:

9:00 a.m.–3:00 p.m., Monday–Friday.

Eligibility:

Residents of a residential hotel in San Francisco.

Registration:

Clients are seen on a drop-in basis and occasionally by appointment.

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

Provides drop-in legal advice in regards to landlord/tenant disputes to residents of the Tenderloin, South of Market, and residential hotels citywide only. Advice includes issues such as leases, rental agreements, legal eviction procedures, condition of property, etc.

Tenderloin Housing Clinic

Tenderloin Housing Clinic Homeless Program

126 Hyde Street
San Francisco, CA 94102

415-771-2427

www.thclinic.org

Hours:

9:00 a.m.–4:30 p.m., Monday–Friday.

Eligibility:

- San Francisco residents who are homeless or at risk of being homeless.
- Receiving General Assistance, Social Security, Disability, Unemployment, Veterans benefits or working income.

Registration:

Drop-in to check for vacancies.

Fees:

None. Rental fees vary.

Waiting Period:

Contact agency for information.

Primary Services:

- Offers a Modified Payments Program (*MPP*) that places clients in residential hotels and rental fees are then paid on a regular basis through the program.
- Also offers representative payee services to individuals who are currently homeless and willing to participate in the Modified Payments Program.

Other services:

- Offers vocational services, counseling, and group activities on-site at residential hotels and at the Tenderloin Housing Clinic (*MPP* office).
- Participates in the Hot Meals Program which offers evening meals for residents of single room occupancy hotels (*SRO*). *SRO*s may call 415-775-7297 to participate in the program.
- Participates in the Community Voice Mail program which provides voice mailboxes for job-seeking homeless clients.

Tom Waddell Health Center

50 Lech Walesa Street
San Francisco, CA 94102

415-355-7400

Medical Records: 415-355-7407

Pharmacy Advice Nurse: 415-355-7406

Hours:

- 8:00 a.m.–6:30 p.m., Monday–Friday.
- 9:00 a.m.–4:30 p.m., Saturday (Drop-in/Urgent Clinic hours).
- HIV Primary Care Intake: Drop-in Tuesdays at 1:30 p.m.
- Dental Assistance: Drop-in Monday and Thursday mornings (doors open at 8:00 a.m.).

Eligibility:

- For primary care, must be San Francisco resident who is uninsured, homeless or marginally housed, with multiple medical problems including substance abuse and mental illness. Patients may be required to register for Healthy San Francisco.
- For urgent care, San Francisco residents with an acute medical problem who are unable to access care in a routine setting. It is not necessary to have Primary Care at Tom Waddell Health Center to access Urgent Care.

Registration:

- Walk-in for triage to same day Urgent Care Visit.
- Call to ask about the process and availability for primary care clinics.

Fees:

Healthy San Francisco, Medi-Cal and Medicare accepted, as well as some private insurance.

Waiting Period:

First Primary Care appointment, within one month of intake.

Primary Services:

- Provides primary and urgent care, including tuberculosis testing, hepatitis, HIV and other STD testing.
- Provides case management.
- Offers transgender health-specific services.
- Serves as an AIDS Drug Assistance Program (*ADAP*) enrollment site.

University of California, School of Dentistry

707 Parnassus Avenue #D-1000
San Francisco, CA 94143

415-476-1891

Emergency Line: 415-476-5814

Hours:

8:30 a.m.–12:00 noon and 2:00–5:00 p.m., Monday–Friday.

Eligibility:

Anyone.

Registration:

Apply by phone for intake examination; appointments are necessary except for emergencies.

Fees:

None for initial evaluation; 30–50% off from private practice.

Waiting Period:

Contact agency for information.

Primary Services:

Provides low-cost comprehensive dental services including children's services and emergency dentistry. Dental specialties include orthodontics, pedodontics, periodontics, oral surgery, and prosthodontics. Services are provided by dental students under the supervision of professionals.

University of California, San Francisco

AIDS Health Project

**1930 Market Street
San Francisco, CA 94102**

415-476-3902

HIV antibody testing: **415-502-8378**

Fax: **415-476-3655**

TDD: **415-476-3587**

www.ucsf-ahp.org

Hours:

Call for appointment for sites and times to access services: 415-502-TEST.

Eligibility:

Anyone for most services.

Registration:

Not required for HIV testing. Most services require intake interview.

Fees:

None.

Waiting Period:

Varies by service. Contact agency for more information.

Primary Services:

- Offers free, anonymous, and confidential HIV antibody testing at various times throughout San Francisco, including Oraquick HIV Rapid Test (results in about 20 minutes).
- Provides limited STD testing (gonorrhea & chlamydia only) to gay and bisexual men, MSMs and transmen. Qualifications for a free STD test is based on risk assessment.
- Provides HIV/STD prevention and testing education, and referrals to various other types of HIV and STD prevention services in Northern California.
- Provides mental health services, counseling, and psychiatry for people with HIV. For more information call Lori Thoemmes at 415-476-3598.
- Offers 10 and 12-week support groups and workshops, including Asymptomatic HIV Positive (anyone who is positive and asymptomatic), and HIV Negative (gay and bisexual men). Drop-in groups include:
 - HIV Positive/People with AIDS, Monday 6:30–8:30 p.m.
 - HIV Negative and interested Gay and Bisexual Men, Wednesday 7:00–8:30 p.m.
 - ASAP (AIDS Substance Abuse and Prevention), Thursday 10:00–11:30 a.m.
- Offers other groups. Please contact agency for more information.

University of California, San Francisco

AIDS Substance Abuse Program

1930 Market Street
San Francisco, CA 94102

415-476-3902

HIV antibody testing: 415-502-8378

Fax: 415-476-3655

www.ucsf-ahp.org

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Low-income San Francisco resident with HIV or at risk of infection, with substance abuse issues.

Registration:

Drop-in Thursdays at 10:00 a.m.

Fees:

Free.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Provides assessments and intervention related to substance abuse for people with HIV or at risk of infection. Services include drug counseling, relapse prevention, and case management.
- Offers mutual support group for individuals with substance issues, including HIV concerns, meets from 10:30 a.m.–12:00 noon on Thursdays. Arrive at 10:00 a.m. to meet with staff.
- Offers free anonymous and confidential OraQuick rapid HIV testing; results in 30 minutes.

University of California, San Francisco

360: The Positive Care Center at UCSF

400 Parnassus Avenue
San Francisco, CA 94143-0378

415-353-2119

After-hours: 415-476-1000

www.360.ucsf.edu

Hours:

8:30 a.m.–12:00 noon, 1:00–5:00 p.m. Monday–Friday.

Eligibility:

Individuals who are HIV positive or have AIDS.

Registration:

Call for an appointment.

Fees:

Varies. Medi-Cal, Medicaid and private insurance are accepted.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Provides health care services for individuals who living with HIV/AIDS, including inpatient and outpatient medical evaluation and treatment, and medical, nutrition and pharmacy consultation services via telemedicine technology.
- Offers assistance with benefits; counseling for patients and their families; and referrals to community agencies.
- Offers research protocols.
- Serves as an AIDS Drug Assistance Program (*ADAP*) enrollment site for 360 PCP patients.

Languages:

Spanish, Chinese, Russian. Other languages, including ASL, available through interpreting services.

University of California, San Francisco

360: The Positive Care Center, Men of Color Program

400 Parnassus Avenue
San Francisco, CA 94143

415-353-2119

www.360.ucsf.edu/mocp

Hours:

9:00 a.m.–12:00 noon, and 1:00–5:00 p.m., Monday–Friday.

Eligibility:

Primarily African American men who live in San Francisco.

Registration:

Call for an appointment.

Fees:

Medi-Cal and Medicare, and all insurance accepted.

Waiting Period:

None.

Primary Services:

- Provides coordinated outreach, health education, case management, and health care delivery.
- Offers support group for heterosexual HIV positive African American men.

Languages:

Spanish, Chinese, Russian. Other languages, including ASL, available through interpreting services.

University of California, San Francisco

Women's and Children's Specialty Program— Women's Services

**400 Parnassus Avenue
San Francisco, CA 94143**

415-353-2119

Pediatric Appointments: **415-476-9373**

After-hours: **415-476-1000**

www.ucsf.edu/php

Hours:

- 8:00 a.m.–12:00 noon, Wednesday (clinic).
- 8:30 a.m.–12:00 noon and 1:00–4:30 p.m., Monday–Friday (telephone).

Eligibility:

HIV positive women and their children.

Registration:

Call for an appointment.

Fees:

Medi-Cal and Medicare, and all insurance accepted.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides primary medical care for women with HIV (particularly advanced disease), and primary pediatric care for their children (regardless of HIV status). Services include medical consultations with infectious disease specialists specifically trained to detect and treat opportunistic infections, gynecological care including colposcopy, nutritional counseling, psycho-social assessments and support from licensed clinical social workers; legal counseling for wills, power of attorney, housing and guardianship; pediatric care including specialty care for children affected by HIV, with HIV disease or at risk of infection.
- Provides on-site child care.
- Offers high-risk obstetric clinic and access to clinical trials.

University of California, San Francisco

Mount Zion Medical Center

Department of Medicine General Medical Practice

1701 Divisadero Street 5th Floor, Ste. 500
San Francisco, CA 94115-3011

415-353-7300

Fax: 415-353-7901

Hours:

8:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Contact agency for information.

Registration:

Walk-in for intake.

Fees:

- Vary according to service. Medi-Cal, Medicare and private insurance are accepted.
- Cost for HIV test varies with type of lab work required. Contact agency for more information.

Waiting Period:

- Contact agency for information.

Primary Services:

Provides comprehensive primary medical services on an outpatient basis. Services include confidential HIV testing (results in one week).

University of California, San Francisco

Mount Zion Medical Center, Teen Services

2330 Post Street #320
San Francisco, CA 94115

415-885-7742 or 415-885-7738

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Youth age 19 and under; prenatal care through age 21.

Registration:

Call for an appointment. Same day appointments are available.

Fees:

- Medi-Cal accepted.
- Free for sexually related conditions (STD/HIV testing, pregnancy testing).

Waiting Period:

Contact agency for information.

Primary Services:

- Provides confidential screening and treatment for STDs, HIV testing (results in 2 weeks), pregnancy testing, birth control, prenatal care, and medical exams.
- Offers counseling, case management, referrals, and HIV/STD education and prevention information.
- Offers Sensitive Services Medi-Cal (a free and confidential Medi-Cal plan for youth age 12–21, regardless of income, with sexuality related conditions) through Teen Services.

University of California, San Francisco

Mount Zion Medical Center

UCSF/Mount Zion Home Care Program

**3330 Geary Boulevard
San Francisco, CA 94118**

415-476-8287

Intake Coordinator: **415-476-9164**

Fax: **415-502-2871**

Hours:

- 8:00 a.m.–5:00 p.m., Monday–Sunday (phone/office).
- 24 hours daily (service hours).

Eligibility:

- Must be under a physician's care and in need of nursing care or rehabilitative services.
- Must be a resident of the service area.

Registration:

Physician's referral.

Fees:

Vary according to service. Medi-Cal, Medicare, and private insurance accepted.

Waiting Period:

None.

Primary Services:

Provides skilled home health care services under the direction of a physician, including physical, occupational, or speech therapy. Medical social work, home health aides, public health nurses, speech therapists, and occupational and physical therapists are available as needed.

University of California, San Francisco

Options Project

415-502-8100

www.labs.ucsf.edu/options/

Hours:

- Office hours: 7:30 a.m.–4:00 p.m., Monday–Friday.
- Clinic hours: 7:30–10:30 a.m.

Eligibility:

- 18 years-old or older; HIV negative, possible recent seroconversion or newly-diagnosed.
- HIV positive.

Registration:

Call for an eligibility interview.

Fees:

Free.

Waiting Period:

Varies. Contact agency for information.

Primary Services:

- Offers a clinical study to people who have been exposed to HIV and experiencing primary HIV infection symptoms and for individuals who have tested positive within a year of their negative results.
- Provides HIV antibody and viral load testing to individuals who qualify after an intake interview. Also offers state-of-the-art treatment options within a clinical research setting to persons who have recently tested positive for HIV. Participants receive free tests, blood work, counseling, treatments and referrals to clinical care.

University of the Pacific

Dugoni School of Dentistry

2155 Webster Street
San Francisco, CA 94115
415-929-6448

Hours:

Monday–Friday, 9:00 a.m.–5:00 p.m.

Eligibility:

- HIV positive resident of San Francisco.
- Documented financial need.

Registration:

Call to schedule an appointment. Required documentation includes: Letter of diagnosis, proof of income and proof of residency. Current blood test results and additional documentation should be provided at the time of intake appointment.

Fees:

Services are provided at no charge to eligible patients. For procedures not covered by the CARE program, financing is available for those who qualify.

Waiting Period:

Contact agency for information.

Primary Services:

Provides preventive treatment, same-day emergency dental care, fillings, root canals, dentures, and oral surgery. Oral health care is provided by student dentists partnering with dental school faculty members.

Languages:

Interpretation services available for most languages. Patients may also bring their own interpreter.

Veterans Affairs Medical Center

Comprehensive Homeless Center

401 3rd Street
San Francisco, CA 94103
415-551-7312

Hours:

- 8:30 a.m.–12:00 noon, Monday–Friday (drop-in).
- 1:00 p.m., Monday–Friday (for appointments only).

Eligibility:

Veterans who are homeless with an honorable discharge.

Registration:

Walk-in to apply.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Locates and links homeless veterans to services.
- Offers the Healthcare for Homeless Veterans program, which provides crisis intervention, outreach, case management, sobriety support groups, education classes, outpatient psychiatric and nursing care, and work therapy.
- Provides clinical and behavioral services in a work-focused program through the Compensated Work Therapy (CWT) Program.
- Offers case management, individual and vocational counseling, and enrollment in appropriate treatment programs. Contracts are set up with local businesses for veterans to work on-site while still benefiting from the therapeutic component of the CTW program.
- Helps to place veterans in a supportive housing situation with other veterans to learn skills in cooperation, budgeting, relapse prevention, and daily living.
- Serves as an application agency for the San Francisco Shelter Plus Care Program which is a federal funded subsidized housing program for homeless individuals and families.

Veterans Affairs Medical Center

Substance Abuse Programs

4150 Clement Street
San Francisco, CA 94121

415-750-2127

Methadone Clinic: 415-750-2050

Inpatient Unit: 415-750-2075

Hours:

- 8:00 a.m.–4:30 p.m., Monday–Friday (office).
- 1:00–3:30 p.m., Monday–Friday (triage).

Eligibility:

- Veterans with honorable or general discharge.
- Non-veterans must be willing to participate in medical studies.

Registration:

No walk-ins at this location. Building 200 Central Access for all walk-ins.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides substance abuse treatment programs for veterans. Outpatient clinics offer individual, family and group counseling, antabuse prescriptions, a methadone clinic (maintenance), complete education series including family education, optional and recreational activities.
- Operates intensive outpatient unit, which provides a variable length of stay treatment program averaging 14 days. Clients must be sober before admittance. Services include individual, family and group therapy, occupational therapy, an AA study group, optional antabuse prescriptions, and a 2-year outpatient follow-up program.
- Offers free confidential HIV testing.
- Offers free sexually transmitted disease (*STD*) testing.
- Offers free hepatitis testing.

Other Services:

Offers treatment programs for alcoholism, heroin addiction, and cocaine abuse for non-veterans if they are willing to participate in medical studies.

Veterans Affairs Medical Center

Infectious Diseases Clinic

4150 Clement Street
San Francisco, CA 94121

415-750-6902

Appointments: 415-221-4810 ext. 3223

www.sf.med.va.gov/idc_hmpg.htm

Hours:

8:00 a.m.–4:30 p.m., Monday–Friday (office).

Eligibility:

Any veterans with other than dishonorable discharge.

Registration:

Call for appointment or walk-in during business hours. Appointment-only clinics are held on Tuesday and Thursday afternoons. Drop-in clinics are on Monday, Wednesday, and Friday mornings.

Fees:

- Sliding scale; based on ability to pay. Private insurance accepted.
- Copayment for drugs.

Waiting Period:

None.

Primary Services:

- Provides comprehensive, state-of-the-art, primary medical care.
- Provides for veterans only STD and HIV testing, and treatment.
- Offers a 120-bed Nursing Home Unit with respite and hospice care, an ambulatory infusion center, and a home care program provide extended community-based services.

Visual Aid

116 New Montgomery Street #640
San Francisco, CA 94105

415-777-8242

Fax: 415-777-8240

www.visualaid.org

Hours:

9:30 a.m.–5:30 p.m., Monday–Friday.

Eligibility:

- Professional visual artist with life-threatening illness (including AIDS). Call for an application.
- Must reside in the 9-county San Francisco Bay Area.

Registration:

Call for application.

Fees:

Free.

Waiting Period:

2 different application periods throughout the year.

Primary Services:

- Encourages professional Bay Area artists, living with life-threatening diseases, to continue their creative work by providing a core of direct services.
- Sponsors art workshops and exhibitions.
- Provides vouchers for art supplies for eligible artists.
- Sponsors ArtBank which provides donated art materials to eligible artists.
- Sponsors Visual Aid's BIG DEAL annual benefit art sale every November.

Other Services:

Offers volunteer opportunities.

Walden House, Inc

890 E. Hayes Street
San Francisco, CA 94117

415-554-1100

Walden House Care Unit: 415-934-3425

Day Treatment: 415-554-1130

HIV Services: 415-701-5111

Administrative: 415-554-1122

HIV Services-Intake: 415-934-3425

www.waldenhouse.org

Hours:

9:00 a.m.–4:00 p.m., Monday–Friday (office hours).

Eligibility:

Varies depending on program. Contact agency for more information.

Registration:

- Clients must call the Central Intake Unit at 415-554-1131.
- Planetree Program AIDS/HIV clients should call 415-241-5585.

Fees:

- Sliding scale for San Francisco residents. No San Francisco resident is turned away for lack of funds.
- Non-residents of San Francisco are admitted on a private pay basis.
- Private insurance is accepted.

Waiting Period:

There is a waiting list for residential treatment. Contact agency for information.

Primary Services:

- Provides managed rehabilitative services to individuals with drug and alcohol problems and their families, including residential stabilization, mental health services, medical care, and nutritional counseling.
- Offers continuing education classes for substance abuse and mental health professionals through the Walden Institute of Training.
- Sponsors through Adult rehabilitative services at 815 Buena Vista West (415-554-1450), a 90-day adult residential substance abuse program.
- Offers Adult Day Treatment services at 1885 Mission Street (415-554-1130).
- Offers the Adolescent Program at 214 Haight Street (415-445-1480), for young men.
- Offers Project SisterKin residential program for adolescent girls.
- Provides through Walden House Planetree HIV Services at 890 E. Hayes Street (415-934-3425) detoxification and other Walden House services to adults and adolescents with AIDS/HIV.
- Operates the Walden House Care Unit, a residential social model detoxification unit for individuals with AIDS/HIV.
- Sponsors services to men and women in California Department of Correction facilities.

Westside Community Services

Westside AIDS Case Management Home Care Program

245 11th Street
San Francisco, CA 94103

415-355-0311

Fax: 415-355-0349

www.westside-health.org

Hours:

8:30 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Individuals with AIDS or symptomatic HIV disease, based on medical criteria.

Registration:

Referrals are accepted by telephone between 1:00–5:00 p.m., Monday–Friday. Call 415-355-0311 for the "Officer of the Day".

Fees:

Free.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides comprehensive case management and other services through the state Medi-Cal Waiver Program (*MCWP*) and Case Management Program (*CMP*). Other services for disabled HIV clients include medical component and home care; home health attendant care; client advocacy; education/prevention materials.
- Offers free confidential HIV testing.

Women and Children's Family Services

2261 Bryant Street
San Francisco, CA 94110-2833

415-282-8900 or 415-447-1600

Outpatient Counseling Center: 415-776-1001

Fax: 415-776-1066

www.wacfs.org

Hours:

- Residential; 24 hour operation.
- Outpatient Group 9:00 a.m.–4:00 p.m.
- Business Hours: 8:00 a.m.–6:00 p.m.

Eligibility:

- HIV positive women with children seeking recovery or prenatal/post-partum care.
- Clean and sober for 24 hours.

Registration:

Call 415-282-8900 for intake.

Fees:

Accepts general assistance, SSI, Medi-Cal. No one turned away for inability to pay.

Waiting Period:

Call for availability.

Primary Services:

- Provides residential and outpatient drug treatment for women who are HIV positive and their children.
- Operates three residential houses: MIA House, Aviva House, and Pomeroy House. MIA House is African American focused, Aviva is Latina focused, and Pomeroy accepts women with children up to the age of twelve.

Women Organized to Make Abuse Nonexistent, Inc (WOMAN, Inc)

333 Valencia Street #450
San Francisco, CA 94103-3558

415-864-4777

24-hour Crisis Line: 415-864-4722

Toll-free Crisis line: 877-384-3578

Fax: 415-864-1082

www.norcov.com/womaninc/index/html

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Battered women. Must be a San Francisco resident for assistance with obtaining Cooperative Temporary Restraining order.

Registration:

Walk-in or apply by phone.

Fees:

Based on ability to pay.

Waiting Period:

Contact agency for information.

Primary Services:

- Operates a 24-hour crisis line for women, specializing in issues related to Latina women, lesbians, and abused women.
- Provides individual counseling as well as support groups for lesbians, Latina women, and abused women.
- Offers drop-in crisis assistance and options counseling.
- Maintains an inventory of bed space available at area abused women's shelters.
- Offers assistance in obtaining Cooperative Temporary Restraining orders and guidance with court and police procedures.
- Provides information and referral to other social service agencies.
- Offers a drop-in support group for women every Thursday, 12:00 noon–1:30 p.m.

Other Services:

- Provides speakers on the subject of domestic violence for other social service organizations as well as area employers.
- Sponsors an annual event to honor women.

Women Organized to Resist Life-Threatening Disease (WORLD)

414 13th Street, 2nd Floor
Oakland, CA 94612

510-986-0340

Fax: 510-986-0341

www.womenhiv.org

Hours:

- 10:00 a.m.–4:00 p.m., Monday, Tuesday, Thursday.
- 11:00 a.m.–4:00 p.m., Wednesday.
- HIV University classes are scheduled to fit the needs of the students.

Eligibility:

- HIV positive women and youth.
- Anyone for most of the informational services.

Registration:

An application process assesses the needs and interests of each HIV University student. Classes are formed based on common interests and needs.

Fees:

Free for HIV positive women. Other fees vary.

Waiting Period:

Contact agency for information.

Primary Services:

- Provides public information and education about AIDS and HIV with an emphasis on women and AIDS.
- Offers educational retreats for women with HIV and referrals to AIDS service organizations in the Bay Area (including support groups).
- Offers support groups for people with HIV including ones for women, and heterosexuals. Call for schedule.
- Offers peer advocacy and support including assisting women in accessing services and accompanying them to medical appointments.
- Sponsors the HIV University which creates, organizes, and facilitates an HIV/AIDS education program for women with HIV. Course subject matter and program duration is agreed upon by the participants (students).

Other Services:

- Offers day care for children of the HIV University participants.
- Publishes the *WORLD Newsletter*, written by and for women with HIV.
- Offers speakers on issues related to women and AIDS.

Zen Hospice Project

273 Page Street
San Francisco, CA 94102
415-863-2910
Fax: 415-864-1768
www.zenhospice.org

Hours:

9:00 a.m.–5:00 p.m., Monday–Friday.

Eligibility:

Individuals with a hospice diagnosis.

Registration:

Call for a volunteer application, residence application or to apply for workshop.

Fees:

Contact agency for information.

Waiting Period:

Contact agency for information.

Primary Services:

- Organizes programs dedicated to the care of terminally ill individuals including people with AIDS or cancer.
- Recruits, trains and places hospice volunteers at Laguna Honda Hospital and Guest House Residence.
- Offers workshops and speakers on aspects of hospice care.

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